		1	
		Very Good,Good,	
Dates	Site	Neither good or	Response
		poor,poor,very	
02/04/2022	Cun alian a an Cirrana	poor,don't know	Friendly and balaful staff
	Creekmoor Surgery Oakdale Surgery		Friendly and helpful staff.
		1	[1/2] Dr Wallace, is very kind, takes his time and is compassionate. He has helped me a lot recently and my recent appointment was to go through blood test res
	Creekmoor Surgery Creekmoor Surgery	-	On time, straightforward explanations
	Oakdale Surgery		
	Oakdale Surgery	1	Every one is always so helpful and dr Wallace is great he always puts me at ease and helps me
	Creekmoor Surgery	1	
	Creekmoor Surgery	1	
	Creekmoor Surgery		Prompt, professional and pleasurable.
	Creekmoor Surgery	1	i tompt, protessionar and predstratic.
	Creekmoor Surgery	1	Quick appointment and nice doctor
	Creekmoor Surgery		Very good and friendly and helpful
	Creekmoor Surgery		Got a appointment very quickly
	Creekmoor Surgery		Face to face appointment, Doctors always very professional.
	Creekmoor Surgery	1	
	Creekmoor Surgery	1	
	Creekmoor Surgery		I have to come to both surgeries every day to have a wound dressed and I have found all of the nurses so kind and caring
	Creekmoor Surgery		Just a very friendly place and the doc that helped me was very helpful and answered all my questions
	Creekmoor Surgery		I was given an appointment but was to unwell to come so was contacted by phone just what I needed
	Creekmoor Surgery	1	. Was given an appointment but was to answer to come so was contacted by phone just what i needed
	Creekmoor Surgery	1	Student Dr Annas manner was very welcoming and understanding whilst being very professional.
	Creekmoor Surgery	1	
	Creekmoor Surgery	1	
	Creekmoor Surgery	1	The Dr was thorough in examination and gave good advice
	Creekmoor Surgery		Good treatment and pleasant manner
	Creekmoor Surgery	1	
	Creekmoor Surgery	1	Very friendly and helpful chat and advice from the Doctor
	Oakdale Surgery		Professional service, and very friendly
	Creekmoor Surgery		Didnt have to wait, got called in very quick. The nurse was very nice & friendly and happy to answer my questions
	Creekmoor Surgery	1	
	Creekmoor Surgery	1	
	Creekmoor Surgery	1	
	Creekmoor Surgery	1	You asked a question & I replied
	Oakdale Surgery		Very kind and sympathetic nurse
	Creekmoor Surgery	1	
04/04/2023	Creekmoor Surgery	1	
03/04/2023	Oakdale Surgery	1	
04/04/2023	Creekmoor Surgery	1	
04/04/2023	Oakdale Surgery	1	
04/04/2023	Creekmoor Surgery	1	Nurse was very helpfull pleasant very nice
04/04/2023	Creekmoor Surgery	1	Very good appointment with Charlotte
04/04/2023	Oakdale Surgery	1	
04/04/2023	Creekmoor Surgery	1	It is a great surgery everyone is kind and helpful.
04/04/2023	Creekmoor Surgery	1	
03/04/2023	Oakdale Surgery	1	
04/04/2023	Creekmoor Surgery	1	[1/3] I was happy knowing that I was in good hands. At first the nurse co

04/04/2023	Oakdale Surgery	1 [1/2] I received a prompt appointment and was seen by a lovely medical student who was very thorough in her examination. I was then seen by my GP and was given
	Dakdale Surgery	1 Good listener, understanding and excellent GP
	Dakdale Surgery	1 Good insterier, understanding and exterient or
	Creekmoor Surgery	1 The nurse had excellent communication and bedside manner
	Dakdale Surgery	1 I felt DrG was listening to me & spent time examining me.I felt he cared!
	Creekmoor Surgery	1 left of G was insterning to the & spent time examining me.r left he tareu:
	Creekmoor Surgery	
		1 Diagnosis was clearly and thoroughly explained as were options for treatment - an excellent service.
	Oakdale Surgery Creekmoor Surgery	1 Diagnosis was cleanly and thoroughly explained as were options for treatment - an extenent service.
	Oakdale Surgery	1 Everyone vert friendly and happy to help.
	Dakdale Surgery	1 Leveryone vert menuly and happy to help.
	Dakdale Surgery	1 Excellent communication , always on time clear understanding on what's going very professional
		1 Excellent Communication , always on time clear understanding on what's going very professional
	Creekmoor Surgery	
	Oakdale Surgery	
	Oakdale Surgery	1
	Oakdale Surgery	
	Oakdale Surgery	1 Outstanding support and empathy from Dr Dalton ? thank you
	Creekmoor Surgery	1 Mos fantastic xx
	Oakdale Surgery	
	Creekmoor Surgery	
	Oakdale Surgery Creekmoor Surgery	1 Waited a while, but happy with the service. Felt listened to and well informed. 1
	• ,	1
	Creekmoor Surgery	
	Creekmoor Surgery	1 Teresa Day, I found very helpful and reassuring and look forward to seeing her again.
	Creekmoor Surgery	1 Victorian de la companya del companya de la companya del companya de la company
	Creekmoor Surgery	1 Very gentle nurse
	Creekmoor Surgery	1 Very good service and understanding 1 Appointment made in good time. Reception staff and Dr very welcoming and professional.
	Oakdale Surgery	
	Oakdale Surgery	1 Excellent service receptionist friendly
	Creekmoor Surgery	1 Dr Goodworth administrated a cortisone pain-free and was helpful with my questions
	Creekmoor Surgery	1 1
	Dakdale Surgery	
	Creekmoor Surgery	1 Had an appointment with the nurse she was very efficient and friendly.
	Creekmoor Surgery	1 [1/2] Dr Dalton who i saw today was absolutely lovely! She helped me with my concerns and reassured me. She has sent me for a test to confirm her possible diag
	Creekmoor Surgery	1 Dr Dalton very understanding and made me feel relaxed.
	Oakdale Surgery	1 Time was taken to listen to my problem and reason for treatment fully explained
	Creekmoor Surgery	1 [1/2] Because the Doctor I see is very understanding, professional and he
	Creekmoor Surgery	1 Excellent doctor , very patient, listened and made me fell better when I left. Will only see Doctor Goodworth from now on.
	Creekmoor Surgery	1 1
	Creekmoor Surgery	
	Creekmoor Surgery	1 Always gives excellent service. Always calls when scheduled. Always thoughtful and considerate when discussing options.
	Creekmoor Surgery	1 Lovely caring nurse
	Creekmoor Surgery	1 Curryised to be seen immediately on time and friendly service
	Creekmoor Surgery	1 Surprised to be seen immediately, on time and friendly service
	Creekmoor Surgery	1 Dr Wallace has a gentle touch given the nature of the appointment
	Creekmoor Surgery	1 The nurse was very good and I have no complaints as always
	Oakdale Surgery	1 (1/1) the beau with the current size is use a child (over 10 yet) and Dr. Conductib has been at the current size is an expension is all the current size is the current size is a second of
	Oakdale Surgery	1 [1/2] I've been with the surgery since i was a child (over 30yrs), and Dr Goodworth has been at the surgery since i can remember. The service is always the bes
	Creekmoor Surgery	1 The supposed shelf are extraordinated and helpful
06/04/2023	Dakdale Surgery	1 The surgery and staff are extremely professional and helpful

03/04/2023 Creekmoor Surg	1 The appointment was helpful and informative
06/04/2023 Creekmoor Surg	
06/04/2023 Creekinool 3drg	1 Pleasant and patient
06/04/2023 Oakdale Surgery	1 Friendly and very helpful
06/04/2023 Oakdale Surgery	1 Doctor was very pleasent and was good with my child.
06/04/2023 Oakdale Surgery	1 Doctor was very pleasent and was good with my child.
06/04/2023 Oakdale Surgery	1 A Carrier was said
	1 Service was great
05/04/2023 Creekmoor Surg	1 Great surgery x
06/04/2023 Oakdale Surgery	
06/04/2023 Creekmoor Surg	
	[1/3] Dr Cole is a wonderful doctor. I have seen him multiple times and he's always been warm, friendly kind and understanding.
06/04/2023 Creekmoor Surg	
06/04/2023 Oakdale Surgery	1 Always a good service
	Amelia nurse was brilliant.
06/04/2023 Creekmoor Surg	
06/04/2023 Oakdale Surgery	1 [1/15] I had a telephone appointment with Dr Cole at 3:30 today 06.04.2023
06/04/2023 Creekmoor Surg	
06/04/2023 Creekmoor Surg	1
06/04/2023 Creekmoor Surg	1 The nurse who dealt with me is so kind and friendly with a great bedside manner
06/04/2023 Creekmoor Surg	1 [1/2] I am a carer and have a daughter with special needs, if ever I need to phone the surgery everyone is always so kind and professional and has lots of empa
06/04/2023 Oakdale Surgery	1 [1/3] I was greeted at the door by a very pleasant lady who I believe was a physiotherapist who showed me to the waiting room . I was seen straight a way
05/04/2023 Creekmoor Surg	1
06/04/2023 Creekmoor Surg	1 Because i needed an emergency appointment and they were very good thank u
06/04/2023 Creekmoor Surg	1 It was very good thanks
08/04/2023 Creekmoor Surg	1
08/04/2023 Creekmoor Surg	1 Everything was perfect
08/04/2023 Creekmoor Surg	1
06/04/2023 Creekmoor Surg	1 Staff always polite and professional
03/04/2023 Creekmoor Surg	1 Called, got an appointment without 1h30m. Came in got looked at mind put at rest it wasn't life threatening and book ultra scan on system.
08/04/2023 Creekmoor Surg	1 Short waiting time.
04/04/2023 Creekmoor Surg	
11/04/2023 Creekmoor Surg	1
11/04/2023 Creekmoor Surg	1 Great customer care
11/04/2023 Creekmoor Surg	1 Doctor was very supportive and helpful.
11/04/2023 Creekmoor Surg	1 Because she was very nice and helpful
11/04/2023 Creekmoor Surg	
11/04/2023 Oakdale Surgery	1 Very thorough examination not at all rushed
11/04/2023 Oakdale Surgery	
11/04/2023 Oakdale Surgery	1 The doctor responded to my call quickly and managed to deal with my issue effectively
11/04/2023 Creekmoor Surg	
11/04/2023 Creekmoor Surg	
11/04/2023 Oakdale Surgery	1
11/04/2023 Creekmoor Surg	
11/04/2023 Creekmoor Surg	
,,,	

12/00/2003 certain Surgery 1 Found if very easy to talk to the nives and we solved the problem very quickly row just thank to wall for the result.	L	
2004/2003 Contention Surgery 2 Pactification was wear well horizongly and ineligibil.	12/04/2023 Oakdale Surgery	1 Found it very easy to talk to the nurse and we resolved the problem very quickly now just have to wait for the results
Practice name was very through and helpful.		1
10/04/2013 Circumsor Surgery 1 1 1 1 1 1 1 1 1		
17,04/2022 Centernoor Surgery 1, 17,15 every member of staff for ever dead with an 8 intrivenoor (Goldadies am 2, 17,15 every member of the part and epistane deveryinging we altar or 2, 17,15 every member of the part and epistane deveryinging we altar or 2, 17,15 every we prize about with the part and epistane deveryinging we altar or 2, 17,15 every with an analysis of the part and epistane deveryinging we altar or 2, 17,15 every with an analysis of the part and epistane and everyinging we altar or 2, 17,15 every within a resourchable amount of time, deal with counteausly and respectfully and runse gave lots of helpful, educated information. Very pleased (19,15), 17,15 every within a resourchable amount of time, deal with counteausly and respectfully and runse gave lots of helpful, educated information. Very pleased (19,15), 17,15 every within a resourchable amount of time, deal with counteausly and runse gave lots of helpful, educated information. Very pleased (19,15), 17,15 every within a resourchable amount of time, deal with counteausly and runse gave lots of helpful, educated information. Very pleased (19,15), 17,15 every within a resourchable amount of time, deal with counteausly and runse gave lots of helpful, educated information. Very pleased (19,15), 18,15 every within a resourchable amount of time, deal with counteausly and runse gave lots of helpful, educated information. Very pleased (19,15), 19,15 every within a resourchable amount of time, deal with counteausly and runse gave lots of helpful, educated information. Very pleased (19,15), 19,15 every within an executive time of the every helpful and kind. 17,16/14/12/15/15/15/15/15/15/15/15/15/15/15/15/15/		1 Practice nurse was very thorough and helpful.
10,040,000 Crestmon Sugrey 1 We were very pleased with the Dr and equalment everything we asked. 10,040,000 Crestmon Sugrey 1 1 1 1 1 1 1 1 1		1
10/04/2023 Creekmoor Surgery 1 Dr. Dalton is a very carring doctor. She listens and really understands. I've had also of problems and she has been amazing. Lon't thank her enough.		
12/04/2023 Cresimon Surgery 1		
1 19/04/102 Cresimon Surgery 1 1		1 Dr Dalton is a very caring doctor. She listens and really understands. I've had alot of problems and she has been amazing. I can't thank her enough.
1,00/4023 Creśmor Sugery 1 1 1,00/4023 Creśmor Sugery 1 2,00/4023 Creśmor Sugery 1 2,00/4023 Creśmor Sugery 1 2,00/4023 Creśmor Sugery 1 2,00/4023 Creśmor Sugery 1 1,00/4023 1,00/4023 Creśmor Sugery 1 1,00/4023 Cre		1
10/04/203 Creatmon Surgery 1 1 1 1 1 1 1 1 1		
Sections everyone up 1 Sections everyone up 1 Sections everyone up there is very helpful and kind		
2004/0232 Celebroor Surgery 1 1 2004/0232 Celebroor Surgery 1 1 7 Although this appointment was just for a blood test, 6 days later 1 2004/0232 Celebroor Surgery 1 1 Citod my wrife in at very short notice, and a very nice consultation with 0r Goodworth. 1 1 2004/0232 Celebroor Surgery 1 1 2004/0232 Celebroor Surgery 1 1 2004/0232 Celebroor Surgery 1 2004/0233 Cele		
1,074/2023 Cerekmor Surgery 1 1,077 Although this appointment was just for a blood test, 6 days later 1,074/2023 Cerekmor Surgery 1 Dr. Goodworth is always so lind 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support, so politre 1,074/7023 Cerekmor Surgery 1 Such good support 1,074/7023 C		1 Because everyone up there is very helpful and kind
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1 120/4/2023 Dakdale Surgery 1 1 Such good support, so politie.	12/04/2023 Creekmoor Surgery	1 Good service and quick appointment
1,004/203 Okadale Surgery 1 1 1 1 1 1 1 1 1	12/04/2023 Creekmoor Surgery	1
1/20/203 Oakdale Surgery 1 1 The doctor was very helpful and he took the time to ask the right questions 1/20/4/203 Oakdale Surgery 1 The doctor was very helpful and he took the time to ask the right questions 1/20/4/203 Creekmoor Surgery 1 Ask the nurse is lovely 1 1/20/4/203 Creekmoor Surgery 1 The doctor was very helpful and he took the time to ask the right questions 1/20/4/203 Creekmoor Surgery 1 The control was explained very well all through the health check. 1/20/4/203 Creekmoor Surgery 1 The control was explained very well all through the health check. 1/20/4/203 Creekmoor Surgery 1 Ouck phone call appointment followed with speedily arranged face to face appointment. Checks done and I'm reassured 1/20/4/203 Creekmoor Surgery 1 Now saw myself the same day as I rung and doctor was quick to advice and I got my prescription before I left. Thank you. 1/20/4/203 Creekmoor Surgery 1 A very good service even though I had to wait 1/20/4/203 Creekmoor Surgery 1 Recause they were exelent 1/20/4/203 Creekmoor Surgery 1 Recause they were exelent 1/20/4/203 Creekmoor Surgery 1 Recause they were exelent applications was personable and chatty throughout the procedure making what could have been an unpleas 1/20/4/203 Creekmoor Surgery 1 Kind and very good nurse, procedure excellent. Appt on time. 1/20/4/203 Creekmoor Surgery 1 Kind and very good nurse, procedure excellent. Appt on time. 1/20/4/203 Creekmoor Surgery 1 New yere year in the nurse was was very thorough and gave my mum all the time she needed. Mum had a blood test and didn't feel any pain. 1/20/4/203 Creekmoor Surgery 1 New yere year friendly explained everything and were informative 1/20/4/203 Creekmoor Surgery 1 New yere year friendly explained everything and were informative 1/20/4/203 Creekmoor Surgery 1 New yere year friendly explained everything and were informative 1/	12/04/2023 Oakdale Surgery	1 Such good support, so polite.
1	12/04/2023 Oakdale Surgery	1 Staff were polite and my appointment went well.
1 Jave a 1 as 1 thought everything was explained very well all through the health check. 12/04/2023 Creekmoor Surgery 1 As the nurse is lovely 1	12/04/2023 Oakdale Surgery	1
12/04/203 Creekmor Surgery 1 1 1 1 1 1 1 1 1	06/04/2023 Creekmoor Surgery	1 The doctor was very helpful and he took the time to ask the right questions
12/04/2023 Creekmoor Surgery 1 1 12/04/2023 Creekmoor Surgery 1 1 12/04/2023 Creekmoor Surgery 1 1 1 1 1 1 1 1 1	12/04/2023 Oakdale Surgery	1 gave a 1 as I thought everything was explained very well all through the health check.
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13/04/2023 Creekmoor Surgery 1 It was very good thanks 13/04/2023 Creekmoor Surgery 1 Good service 13/04/2023 Oakdale Surgery 1	05/04/2023 Oakdale Surgery	1 Nurses were friendly, explained everything and were informative
13/04/2023 Creekmoor Surgery 1 Good service 13/04/2023 Oakdale Surgery 1	13/04/2023 Creekmoor Surgery	1 Friendly efficient and fast
13/04/2023 Oakdale Surgery 1	13/04/2023 Creekmoor Surgery	1 It was very good thanks
	13/04/2023 Creekmoor Surgery	1 Good service
13/04/2023 Oakdale Surgery 1	13/04/2023 Oakdale Surgery	1
	13/04/2023 Oakdale Surgery	1

12/04/2023	Oakdale Surgery	1 Polite and friendly staff, clean and tidy surgery. Very helpful
	Creekmoor Surgery	1 It was as it should be
	Creekmoor Surgery	1 t was as it should be
	Creekmoor Surgery	1 Very efficient, friendly throughout.
	Creekmoor Surgery	1 The person I saw was very pleasant, and explained all about the vaccine very clearly.
	Oakdale Surgery	1 Excellent practitioner. Friendly, professional and skilled.
	Oakdale Surgery	1 Well up to usual standards of friendliness and care
	Oakdale Surgery	1 Very professional service
	Creekmoor Surgery	1 Very helpful and cheerful nurse , made it a pleasant experience (jab not funny)
	Creekmoor Surgery	1
	Oakdale Surgery	1 Yes James was very nice and gave me good advice
	Creekmoor Surgery	1 [1/2] I mentioned a separate problem to the nurse from the one I went with and it was arranged for me to see a doctor straight away. I was very nervous and h
	Creekmoor Surgery	1 1 1 1 1 1 1 1 1 1
	Creekmoor Surgery	1
	Oakdale Surgery	1
	Oakdale Surgery	1
	Creekmoor Surgery	1
	Oakdale Surgery	1
	Creekmoor Surgery	1 Blood test was efficient as always and friendly.
	Creekmoor Surgery	1
	Oakdale Surgery	1
_ ,,,		I got an appointment on the same day, saw the Doc within 20min of appointment time and hopefully his diagnosis will sort the problem
14/04/2023	Creekmoor Surgery	1 Thank you
	Oakdale Surgery	1 Good service
	Creekmoor Surgery	1 Efficient, friendly, good explanatory comms
12/04/2023	Oakdale Surgery	1
14/04/2023	Creekmoor Surgery	1 My examination was so thorough , you are all amazing and do an excellent job
14/04/2023	Creekmoor Surgery	1 Emergency appointment arranged, Dr reassured me.
14/04/2023	Creekmoor Surgery	1 [1/4] Prompt appointment, good explanation of diagnosis and treatment. Fo
14/04/2023	Creekmoor Surgery	1 Although under pressure to see the next patient, Dr Carnegie takes time to explain why she is suggesting/recommending certain actions or medication.
14/04/2023	Oakdale Surgery	1 Patient kind and understanding doctor
		I prefer the surgery as is small and not as busy as Creekmoor.
14/04/2023	Oakdale Surgery	1 Efficient and friendly.
14/04/2023	Oakdale Surgery	1 It's always well organised and efficient.
11/04/2023	Creekmoor Surgery	1 Called in on time. Treated with understanding and things explained well to me.
14/04/2023	Creekmoor Surgery	1 Simply down to the way I was treated. Everything was explained in a way I understood, Also the next two stages of my medical investigation were booked in.
12/04/2023	Oakdale Surgery	1 Very friendly & efficient
	Creekmoor Surgery	1 Surgery contacted me for vaccine appt, actual appt was very quick and on time and very polite and friendly staff
	Creekmoor Surgery	1
	Oakdale Surgery	1
17/04/2023	Creekmoor Surgery	1
	Oakdale Surgery	1
	Creekmoor Surgery	1 Prompt appointment time. Relaxing atmosphere, and pleasant nurse.
	Creekmoor Surgery	1
	Oakdale Surgery	1 cannot lie
17/04/2023	Creekmoor Surgery	1 All the staff I spoke to today were friendly and helpful.
17/04/2023 17/04/2023	Creekmoor Surgery Creekmoor Surgery	1
17/04/2023 17/04/2023 17/04/2023	Creekmoor Surgery Creekmoor Surgery Creekmoor Surgery	1 As usual great care for the patient. No clock watching!!!
17/04/2023 17/04/2023 17/04/2023 17/04/2023	Creekmoor Surgery Creekmoor Surgery	1

	
17/04/2023 Creekmoor Surgery	1
17/04/2023 Creekmoor Surgery	1 Good service and advise
17/04/2023 Creekmoor Surgery	1
17/04/2023 Creekmoor Surgery	1
17/04/2023 Oakdale Surgery	1
17/04/2023 Creekmoor Surgery	1
17/04/2023 Creekmoor Surgery	1 [1/3] Because I have not been with you very long, over the last few years I have had a rough time with my health, from the moment I set foot into Birchwood I
17/04/2023 Creekmoor Surgery	1
17/04/2023 Creekmoor Surgery	1
17/04/2023 Oakdale Surgery	1 Very polite and efficient service.
17/04/2023 Creekmoor Surgery	1 [1/3] The nurse practitioner that I saw today was very understanding and helpful. When you are not feeling very well, that is what you need. She acted quickly
17/04/2023 Creekmoor Surgery	1 Because the doctors nurses and staff are amazing. Caring and professional.
17/04/2023 Oakdale Surgery	1 I give that response because they look after me
17/04/2023 Oakdale Surgery	1 Dr Wallace is such a lovely young man, who is so through. And very sympathetic thank you very much, Dr Wallace
17/04/2023 Creekmoor Surgery	
18/04/2023 Creekmoor Surgery	1 Very friendly staff and service
18/04/2023 Oakdale Surgery	1 [1/2] Although my appointment was for a vaccination, with the nurse, it was so nice to see the Doctor on duty fetch the patient without the use of the tannoy s
18/04/2023 Creekmoor Surgery	1 GP was very thorough and explained the next steps to dealing with my problem.
18/04/2023 Oakdale Surgery	1 Dr Goodwith very thorough, non-judgmental, patient caring and efficient. Great doctor. Reception staff kind, smiley and very helpful.
18/04/2023 Oakdale Surgery	1
18/04/2023 Creekmoor Surgery	1 Appt was quick,Nurse was pleaseant
18/04/2023 Creekmoor Surgery	1 Easy going doctor and nurse nothing rushed all procedures explained
18/04/2023 Creekmoor Surgery	1
18/04/2023 Creekmoor Surgery	1
18/04/2023 Oakdale Surgery	1 The staff are always polite and you are not kept waiting long.
18/04/2023 Creekmoor Surgery	1 Received very professional service
18/04/2023 Creekmoor Surgery	1 On time, quick and easy to check in and have blood taken
18/04/2023 Creekmoor Surgery	1
18/04/2023 Oakdale Surgery	1 Very helpful and thorough
	Very professional and compassionate.
18/04/2023 Oakdale Surgery	1 After being thoroughly examed and good advice I feel at ease
18/04/2023 Creekmoor Surgery	1 Lovely doctor, always trying her best to look after the patients. Was helpful.
18/04/2023 Creekmoor Surgery	1 The Nurse was very profession and understanding .
18/04/2023 Creekmoor Surgery	1
18/04/2023 Oakdale Surgery	1 Good Nurse helpful and quick .
18/04/2023 Creekmoor Surgery	1 I managed to get an appointment very quickly and was very impressed with the pleasant and efficient service provided by reception and medical staff.
18/04/2023 Creekmoor Surgery	1 Always excellent x
18/04/2023 Creekmoor Surgery	1 She was very helpful and explained things
18/04/2023 Creekmoor Surgery	1 I did feel I was being listened to my concerns which were clarified by our closing conversation
18/04/2023 Creekmoor Surgery	1 [1/3] I waited no more than 10 minutes, in a clean and quiet waiting room, the nurse was very pleasant, and gentle. We are so lucky to have the NHS and I will
18/04/2023 Creekmoor Surgery	1 Because Dr Wallace is a very good doctor
18/04/2023 Oakdale Surgery	1 Nurse very caring
18/04/2023 Creekmoor Surgery	1 Amelia is my lovely young nurse no bruising after she took the blood test and very professional
18/04/2023 Creekmoor Surgery	1 Was made to feel at ease and a smooth process
18/04/2023 Oakdale Surgery	1
18/04/2023 Creekmoor Surgery	1
18/04/2023 Oakdale Surgery	1 Excellent service from reception to doctors appointment.
18/04/2023 Creekmoor Surgery	1 [1/4] To ring the surgery and have your call answered immediately, be the
18/04/2023 Creekmoor Surgery	1 Drs are great and get you in on the same day
18/04/2023 Creekmoor Surgery	1
,, Lozo c. ccco. burgery	1 -1

	1	
	Oakdale Surgery	1
	Creekmoor Surgery	1
18/04/2023	Creekmoor Surgery	1
19/04/2023	Creekmoor Surgery	1
19/04/2023	Oakdale Surgery	1 Fast and on time
19/04/2023	Creekmoor Surgery	1
19/04/2023	Oakdale Surgery	1 Doctor listened to my problems and very good at explaining what medicine and best treatment I needed
19/04/2023	Oakdale Surgery	1 Simple. Because the service provided was very good
19/04/2023	Oakdale Surgery	1 Gp was very thorough and caring. Our only concern was the surgery not being suitable for wheelchair users such as my daughter.
19/04/2023	Creekmoor Surgery	1 Was on time, nurse made me feel comfortable and relaxed for my procedure.
19/04/2023	Oakdale Surgery	1 Efficient and friendly
19/04/2023	Creekmoor Surgery	1 Excellent consultation as usual ??
19/04/2023	Creekmoor Surgery	1 Because i was very pleased with the service.I didnt have to wait long.
19/04/2023	Oakdale Surgery	1 Reception team are always helpful,very efficient and always have a solution for my problems:)
19/04/2023	Creekmoor Surgery	1 [1/2] Spoke to pharmacist who recommended to see Dr. Got an appointment with the practitioner nurse within 3 hours. Diagnosed me and prescribed medication and
	Creekmoor Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1 Brilliant surgery ?
	Creekmoor Surgery	1
	Creekmoor Surgery	1 Always a good personal service
	Oakdale Surgery	1
	Creekmoor Surgery	1
	Oakdale Surgery	
	Creekmoor Surgery	1
	Creekmoor Surgery	1 Because the doctor was very helpful and made me feel comfortable and cared for.
	Creekmoor Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1 On time appointment, very professional and friendly
	Creekmoor Surgery	1
	Creekmoor Surgery	1 A very professional and quick service
	Oakdale Surgery	1 I think Claire is amazing when I take to her she helps as much as she can and the nurse was so caring
	Oakdale Surgery	1
	Oakdale Surgery	1 Despite the fairly long wait for a face to face non urgent appointment, Dr Goodworth was as always excellent and the office staff friendly and helpful.
	Creekmoor Surgery	1 Fast, efficient service this morning, thanks!
	Creekmoor Surgery	1 1
	Creekmoor Surgery	1 Very professional and cheerful manner and explaining things as it went along.
	Creekmoor Surgery	1 Helpful reception and friendly nurse thank you?
20,04,2023	S. SERTIOUS SUIGETY	Dr was very helpful and gave me lots of information
20/04/2022	Creekmoor Surgery	1 All of the Birchwood staff are brilliant and I am very happy to be a patient at this surgery
	Oakdale Surgery	1 All of the birthwood staff are birliant and rain very happy to be a patient at this surgery
	Creekmoor Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1 Listened to, fully informed, caring
	Creekmoor Surgery	1 Listened to, fully informed, carrig
		1
	Creekmoor Surgery	1
	Oakdale Surgery	
	Creekmoor Surgery	1 Dr Wallace is a very caring and considerate doctor who looks at all angles of the issue and makes me feel valued.
20/04/2023	Creekmoor Surgery	1 Helpful , informative . Cared

20/04/2022	Creekmoor Surgery	1 Always a fantastic service- very thorough. Can't rate the surgery high enough. They have been amazing for my family over the years
	Oakdale Surgery	1 Always a failtastic service-very thorough. Can trate the surgery right enough. They have been amazing for my failing over the years
	. ,	1 (4/1) You want to great detail to find what was wrong with me I now have some good new the tabletons group as come to be weeking I am life my logs in the si
	Creekmoor Surgery	1 [1/2] You went to great detail to find what was wrong with me.I now have some good news the tablets you gave me seem to be working.I can lift my legs in the ai
	Oakdale Surgery	
	Creekmoor Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	-
	Creekmoor Surgery	1 The nurse was very friendly and gentle and found the correct equipment I need as I have such thin arms due to my various conditions
	Creekmoor Surgery	1 Felt at ease with the nurse nice lady
	Oakdale Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1 [1/2] Nurse called me on time, good bedside manner, very approachable, felt listened to and happy that she is following me up again to see how I am doing. A pl
	Creekmoor Surgery	1
	Oakdale Surgery	1
	Creekmoor Surgery	1 Always, very friendly and helpful
	Creekmoor Surgery	1
	Creekmoor Surgery	1 Very helpful Dr very impressed
21/04/2023	Oakdale Surgery	1 Didn't have to wait long, appointment on time, dr and nurse both very friendly and efficient.
21/04/2023	Oakdale Surgery	1
21/04/2023	Creekmoor Surgery	1 Very happy with service and gentleness of nurse
21/04/2023	Creekmoor Surgery	1 [1/2] Appointment on time lovely nurse hardly felt needle and reception guy very helpful and smiley great experience all round thank you ,amazing surgery doing
21/04/2023	Creekmoor Surgery	1 [1/2] Dr Wallace is a very attentive doctor and really listens to you. I was the only one in the waiting room wearing a mask though. I think this should be rea
21/04/2023	Oakdale Surgery	1 Staff was friendly, helpful and efficient.
21/04/2023	Oakdale Surgery	1
21/04/2023	Creekmoor Surgery	1
21/04/2023	Oakdale Surgery	1
21/04/2023	Creekmoor Surgery	1
21/04/2023	Creekmoor Surgery	1 Prompt and courteous
21/04/2023	Oakdale Surgery	1 On time. Thoughtful and proffessional
	Creekmoor Surgery	1
21/04/2023	Creekmoor Surgery	1 Mo is a very good nurse she always listened and answered all my questions
	Creekmoor Surgery	1 As usual . Quick efficient and sympathetic service
	Creekmoor Surgery	1 Dr Wallace was very friendly and efficient with the telcon appointment
	Creekmoor Surgery	1
	Oakdale Surgery	1 It's a good surgery with helpful staff I have no complaints with the service
	Creekmoor Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1 Staff very nice and helpful
	Creekmoor Surgery	1
	Creekmoor Surgery	1 Andrea was so lovely, talked me through everything, did a follow up and was very reassuring
	Creekmoor Surgery	1
	Creekmoor Surgery	1
,,,		It was a telephone call to review my medications.
21/04/2023	Creekmoor Surgery	1 The doctor was very good in explaining things, and arranging suitable changes.
	Oakdale Surgery	1 The Asthma nurse I saw was very helpful. All the staff are polite and helpful
	Creekmoor Surgery	1
	Creekmoor Surgery	1 The doctor was very helpful and caring. Did everything what was needed
	Creekmoor Surgery	1
	Creekmoor Surgery	1 [1/2] Because the doctor explored my symptoms, reassured me about my condition and proposed a course of action to find the cause rather than just treating the
	Oakdale Surgery	1 The physio lady really took her time to do a full assessment and also gave me advice
10/04/2023	Oakuale Surgery	Time physio lady really took her time to do a ruii assessment and also gave me advice

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	ũ ,	1
	Oakdale Surgery	1
24/04/2023	Creekmoor Surgery	1 The physio was excellent. I believe I got a response to my query and he was very good asking all the right questions. Thank you so much.
		It was great I got a face to face appointment. Thank you
		1 The doctor was very reassuring dedicated, and compassionate, They always go above and beyond.
	Creekmoor Surgery	1 Very efficient as usual. Nice people too
	Creekmoor Surgery	1 Responded to this last week if your repeating see the doctor!
24/04/2023	Creekmoor Surgery	1
	Oakdale Surgery	1 [1/2] For the last four weeks I have had my wound dressed by one of your nurses, they have all been kind, sympathetic, and understanding. They are a credit to
	Creekmoor Surgery	1 Having seen the nurse, felt I should be able to see a doctor on call today - which was achieved
24/04/2023	Creekmoor Surgery	1
24/04/2023	Creekmoor Surgery	1 Physio was good and has helped resolved my issue.
24/04/2023	Creekmoor Surgery	1
20/04/2023	Creekmoor Surgery	1
24/04/2023	Oakdale Surgery	1
24/04/2023	Creekmoor Surgery	1 Urgent appointment, very thorough, resolved my fears
24/04/2023	Creekmoor Surgery	1
24/04/2023	Creekmoor Surgery	1 The nurse was very caring & professional
24/04/2023	Creekmoor Surgery	1 Always excellent advice.
24/04/2023	Creekmoor Surgery	1 The nurse I saw was very warm and friendly and made me feel at ease, very much appreciated.
	Creekmoor Surgery	1 No problems, seen on time or possibly slightly early, the Nurse was very pleasant, efficient and helpful. Thank You
24/04/2023	Creekmoor Surgery	1 Very helpful
24/04/2023	Creekmoor Surgery	1
	Creekmoor Surgery	1 The staff are always friendly, professional and informative
24/04/2023	Oakdale Surgery	1
	Creekmoor Surgery	1
		1 felt had a good consultation with student doctor prior to seeing doctor. She was thorough
24/04/2023	Creekmoor Surgery	1
25/04/2023	Creekmoor Surgery	1 I didn't have to wait that long and the practice nurse was very professional and thorough.
25/04/2023		1 Very happy with the service answered all my questions and were very polite
25/04/2023	Creekmoor Surgery	1 I felt very comfortable talking to the doctor and was treated very well
25/04/2023	Creekmoor Surgery	1 Appointment on time, GP listened and organised investigations and treatment. Reception very helpful with further appointments.
25/04/2023	Creekmoor Surgery	1 [1/2] Dr Wallace had an open and friendly delivery, he gave me time to confirm my understanding of his information, and clear explanations of actions to consid
25/04/2023	Oakdale Surgery	1 No delay and everything went smoothly
	ÿ,	1
		1 The surgery is always helpful
		1 The nurse practitioner was absolutely lovely and so helpful
	Creekmoor Surgery	1 As always, Dr Wallace is great, caring and compassionate.
	Creekmoor Surgery	1
	Oakdale Surgery	1 Receptionists are lovely, waiting room very clean, practitioner efficient and friendly.
	Creekmoor Surgery	1 Efficient, quick and answered all of my questions
	ŭ ,	1
		1
		- Il am very pleased when I phone your surgery get amazing response
	ÿ,	1 Every went well, appointment on time and nurse was very helpful with doing jabs for little ones
	Oakdale Surgery	1 Was just very impressed by the efficiency of the receptionist and the practice nurse
	Oakdale Surgery	1 Was able to give me the answers straight away
	Creekmoor Surgery	1 Nurse was lovely
	,	1
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	Creekmoor Surgery	1
25/04/2023	Creekmoor Surgery	1 Service was excellent and so was Andrea she is a credit to the team
25/04/2023	Oakdale Surgery	1 Efficient, punctual and friendly service
25/04/2023	Creekmoor Surgery	1 I was given a emergency appointment and saw Dr Wallis, he was attentive as usual, he always puts me at ease.
25/04/2023	Creekmoor Surgery	1 Very efficient service
25/04/2023	Creekmoor Surgery	1 Young trainee doctor was very thorough most impressed with her
25/04/2023	Creekmoor Surgery	1
25/04/2023	Creekmoor Surgery	1
25/04/2023	Creekmoor Surgery	1 I have always been treated very well.
25/04/2023	Creekmoor Surgery	1 It was pleasant enough experience first time I had been to that particular surgery, there were no delays so I thought it deserved a number one rating.
25/04/2023	Oakdale Surgery	1 Dr Goodworth was pleasant, thorough and helpful.
25/04/2023	Oakdale Surgery	1 On time, professional and polite staff
	Creekmoor Surgery	1 The doctor was very thorough and helpful.
26/04/2023	Creekmoor Surgery	1
26/04/2023	Oakdale Surgery	1 [1/3] Because I always feel that I'm treated with respect and I'm always impressed with the receptionists kindness and also the Nurses and Doctors. I seem to ha
	Creekmoor Surgery	1 didn't feel rushed, and felt listened to
	Creekmoor Surgery	1
26/04/2023	Oakdale Surgery	1 Because you are all amazing
	Oakdale Surgery	1
	Creekmoor Surgery	1 Hospital rung me and told me to contact GP and I had appointment the next day
	Oakdale Surgery	1
	Creekmoor Surgery	1 Always excellent x
	Creekmoor Surgery	1 [1/4] The nurse practitioner I saw was lovely and very helpful, she was s
	Oakdale Surgery	1 Clear warm and welcoming, professional, considerate communication. Felt at ease.
	Creekmoor Surgery	1 The nurse was approachable, lovely and very informative.
	Oakdale Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1
	Oakdale Surgery	1
	Oakdale Surgery	1
	Oakdale Surgery	1 Dr Cole was very helpful answered my questions and provided required form
	Creekmoor Surgery	1 The doctor was very reassuring
	Oakdale Surgery	1 Saw 2 lovely nurses who made me feel very comfortable. They performed and explained my health test very clearly
	Oakdale Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1 Very willing to support and help you with your health
	Oakdale Surgery	1 Great stuff
	Creekmoor Surgery	1
	Creekmoor Surgery	1 Prompt appoint (same day) always pleased to help and giving support and time
	Creekmoor Surgery	1
	Oakdale Surgery	1 Receptionist and doctor Cole very helpful and friendly
	Creekmoor Surgery	1
	Creekmoor Surgery	
	Oakdale Surgery	_
	Oakdale Surgery	1 [1/2] This time I had an injection into my left leg but it was very tender but as usual Dr Chris Cole was very good and it was all over and done with quickly a
	Creekmoor Surgery	1 [172] This time i had an injection into my left leg but it was very tender but as usual of chris cole was very good and it was all over and done with quickly a
	Creekmoor Surgery	4 -1
	Oakdale Surgery	1 Excellent speedy helpful service
27/04/2023	Oakuaie Suigery	1 Localient Specity Helpful Service

27/04/2022	Creekmoor Surgery	1 Swift response and got a phone call straightaway, friendly reception staff and doctors.
		1 Charlotte was kind and efficient.
	Creekmoor Surgery	
	Creekmoor Surgery	1 Your surgery is wonderful. Doctors, nurses and receptionists are all so helpful. We have recommended you to loads of people.
	Oakdale Surgery	1 Always very helpful, professional and easy to talk to ?
	Creekmoor Surgery	1
	Creekmoor Surgery	
	Creekmoor Surgery	1 Nurse very good and professional.
	Creekmoor Surgery	1 Everyone is always nice and helpful and dr Wallace always listens and gives me help and comfort
	Creekmoor Surgery	1 Was seen very quickly and provide excellent care
	Creekmoor Surgery	1
	Creekmoor Surgery	1
	Oakdale Surgery	1 Because everyone was polite, kind & professional.
	Creekmoor Surgery	1
	Creekmoor Surgery	1
27/04/2023	Creekmoor Surgery	1
	Creekmoor Surgery	1 Professional and caring
	Creekmoor Surgery	I received prompt and clear help with my concerns.
27/04/2023	Creekmoor Surgery	1 Nurse was polite and efficient
27/04/2023	Creekmoor Surgery	1 The nurse said I am on the right track and I said if their was any change I would get in touch.
27/04/2023	Oakdale Surgery	1 Very pleasant service and at arranged time.
27/04/2023	Creekmoor Surgery	1
27/04/2023	Oakdale Surgery	1 Fab treatment very professional
		Excellent joint
25/04/2023	Oakdale Surgery	1 Group staff
27/04/2023	Creekmoor Surgery	1 Because I talked to Charlotte my asthma nurse who is kind extremely knowledgeable .
27/04/2023	Oakdale Surgery	1 Because the Birchwood practice is just brilliant
	Creekmoor Surgery	1
27/04/2023	Oakdale Surgery	1 Receptionist very pleasant and helpful. Physiotherapist excellent and always leave feeling encouraged and a lot better.
27/04/2023	Creekmoor Surgery	1
	Creekmoor Surgery	1 The nurse was really friendly and helpful and made me feel at ease.
	Creekmoor Surgery	
27/04/2023	Creekmoor Surgery	1 Good service
25/04/2023	Creekmoor Surgery	1
	Oakdale Surgery	1 Saw the physio who was very thorough and explained everything. Left feeling much better.
	Creekmoor Surgery	1 Been at that surgery for 42 years theve allways been good to me and my family i live up parkstone but i wouldent change
	Creekmoor Surgery	1
	Oakdale Surgery	
	Creekmoor Surgery	
	Oakdale Surgery	
	Creekmoor Surgery	1 Both doctor's were very helpful and didn't have to wait long
	Creekmoor Surgery	1
	Oakdale Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1 Very nice nurse
	Oakdale Surgery	1 [1/2] Oakdale Surgery has always looked after me and my family professionally and friendly. Nothing is too much trouble. 30 plus years of helping all members
	Oakdale Surgery Oakdale Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	1
		1 Very good knowledgooble appointment
	Creekmoor Surgery	1 Very good knowledgeable appointment
28/04/2023	Oakdale Surgery	1 Always polite & professional

28/04/2023	Creekmoor Surgery	1 Good service & nice nurse.
	Creekmoor Surgery	1 Quick thorough courteous and listened
	Creekmoor Surgery Creekmoor Surgery	1 Quick triorough courteous and insteried
	Creekmoor Surgery	1 Because everyone one was very helpful & doctor Goodworth was very thorough
	Oakdale Surgery	1 because everyone one was very meiprur & doctor Goodworth was very thorough
	Creekmoor Surgery	1
	Creekmoor Surgery	
	Oakdale Surgery	
	Creekmoor Surgery	1 December 1 and 1
	Creekmoor Surgery	1 Dr carnegie was very informative and helpful.
	Creekmoor Surgery	
	Creekmoor Surgery	1 Prompt and listened to concerns
	Creekmoor Surgery	1 The letter I needed signing was signed straight away no waiting. Brilliant service
	Oakdale Surgery	1
	Oakdale Surgery	1
	Creekmoor Surgery	1
	Creekmoor Surgery	2
	Creekmoor Surgery	2
	Oakdale Surgery	2 The appointment started a little late
	Creekmoor Surgery	2
	Oakdale Surgery	2
	Creekmoor Surgery	2 Good listening skills
	Creekmoor Surgery	2 l eventually kindly received what I believed to be the required answers to the purpose of my appointment.
06/04/2023	Creekmoor Surgery	2 Bloodtest appointment was on time . Nurse was friendly and efficient.
06/04/2023	Creekmoor Surgery	2
06/04/2023	Creekmoor Surgery	2 My procedure was explained to me so i understood
11/04/2023	Creekmoor Surgery	2
11/04/2023	Oakdale Surgery	2 It needs to have phisio at BIRCHWOOD not at OAKDALE as there is no where to park not good anough for a person that can't walk very as well as normal people
12/04/2023	Creekmoor Surgery	2
12/04/2023	Oakdale Surgery	2
11/04/2023	Creekmoor Surgery	2 The recent appointment was fine
13/04/2023	Creekmoor Surgery	2 Little bit late but otherwise could not be better
13/04/2023	Creekmoor Surgery	2 Service was as professional as ever but 20 minutes after the appointment I had been given which prevents the award of 1
14/04/2023	Creekmoor Surgery	2
14/04/2023	Creekmoor Surgery	2 [1/2] Great service from reception getting me an appointment with a few hours notice on a Friday, and also from the gp, but appointment was 25 mins late (thoug
13/04/2023	Oakdale Surgery	2
04/04/2023	Creekmoor Surgery	2 It was a telephone appointment so can't really say outstanding also can't say it was bad
17/04/2023	Creekmoor Surgery	2
17/04/2023	Creekmoor Surgery	2
17/04/2023	Creekmoor Surgery	2
18/04/2023	Oakdale Surgery	2 A little later than my appointment time and asked if my blood test was for thyroid when it should have been liver and kidneys. Pleasant enough though.
18/04/2023	Creekmoor Surgery	2 Quick and competent service thanks
18/04/2023	Creekmoor Surgery	2
18/04/2023	Creekmoor Surgery	2
	Oakdale Surgery	2 Gp and staff always good. On this occassion dvla being bit odd
	Oakdale Surgery	2 [1/2] Every one I spoke to at the surgery were welcoming, polite and professional. The only reason I didn't give the top rating was due to having a long wait t
19/04/2023	Creekmoor Surgery	2
	Creekmoor Surgery	2
20/04/2023	Creekmoor Surgery	2
	Creekmoor Surgery	2

	Creekmoor Surgery	2
	Creekmoor Surgery	2
	Oakdale Surgery	2
	Creekmoor Surgery	2
	Creekmoor Surgery	2
	Creekmoor Surgery	2
	Creekmoor Surgery	2 have always found the surgery on the ball, I've been at the surgery for the past 33 years, always helpful, thanks.
	Oakdale Surgery	2
04/04/2023	Creekmoor Surgery	3 [1/4] Because I do not want to be quizzed about alcohol and smoking for y
04/04/2023	Creekmoor Surgery	3 Came in for blood test 2 nurses later and 5 attempts they finally got some. Not good when you have a needle phobia.
04/04/2023	Creekmoor Surgery	3
05/04/2023	Oakdale Surgery	3
05/04/2023	Creekmoor Surgery	3 Wait time to speak to a receptionisto make an appointment for a simple blood test
12/04/2023	Creekmoor Surgery	3
17/04/2023	Creekmoor Surgery	3 Took steps to be ready for 1400hr call from surgery(during a busy driving day) but call didnt occur.
20/04/2023	Creekmoor Surgery	3
21/04/2023	Oakdale Surgery	3 Would have been ok except for having to wait 30 minutes in a small waiting room with no ventilation and half the people not wearing a mask
24/04/2023	Creekmoor Surgery	3 [1/3] My blood test appointment was at 0930. I watched the nurses last patient leave at 0925 22 minutes later i had still not been seen. Another nurse calle
25/04/2023	Creekmoor Surgery	3 I had to wait for nearly 2 hours.
26/04/2023	Oakdale Surgery	3 [1/3] I had a few things to ask the doctor after asking one question I asked if I could ask another question and was told if I was Quick, I had only been in w
14/04/2023	Creekmoor Surgery	4 Over 30 minutes wait for my appointment and no apology offered!
25/04/2023	Creekmoor Surgery	4 Lack of compassion made to feel like a hindrance no clear follow up
25/04/2023	Creekmoor Surgery	4
27/04/2023	Creekmoor Surgery	4 [1/2] My arranged appointment was to give blood. Only to be told in the treatment room that you were out of sample bottles. I now have to arrange another visit
03/04/2023	Creekmoor Surgery	5
04/04/2023	Oakdale Surgery	5 [1/3] No phone call received!Called reception. They didn't know what was going on. I booked a tele call appt 3 was ago. I knew i can't drive atm, had surgery
04/04/2023	Oakdale Surgery	5 I could not wait 40 min and not be informed about the delay.Unfortunately, I had to leave as had other plans at 4 p.m
05/04/2023	Creekmoor Surgery	5 Because the letterwas.rong it was.a phone call not a visit.
12/04/2023	Creekmoor Surgery	5 My appointment was cancelled. (Actually it's for 24 hours BP monitoring Again booked for coming Monday.
13/04/2023	Creekmoor Surgery	5 I've very high blood pressure and didn't feel it was taken seriously and dealt with correctly
14/04/2023	Creekmoor Surgery	5
17/04/2023	Creekmoor Surgery	5
19/04/2023	Creekmoor Surgery	5
	Creekmoor Surgery	5
	Creekmoor Surgery	5
27/04/2023	Creekmoor Surgery	5 [1/2] Despite re-checking the time of the blood test and collection of this with same recptionist i was assured the time and day would be ok.
	Creekmoor Surgery	5 [1/3] I had a 14.05 confirmed phone appointment with the asthma nurse for which I arranged to be available for. However I received a call at 14.32
	Oakdale Surgery	5 [1/2] I am unhappy with the receptionists at Your Surgery In Oakdale.I asked them specifically to book me for CREEKMOOR Surgery for my appointment
	Creekmoor Surgery	5
	Creekmoor Surgery	5
	Creekmoor Surgery	5
	Creekmoor Surgery	6 I didn't visit the surgery as it was a telephone appointment & haven't received a call.
	Oakdale Surgery	6
	Creekmoor Surgery	6 [1/2] Because the doctor has not yet been able to contact me as she was unable to fulfil my request of a phone call between 10.30 and 11 therefore I was at ano
	Creekmoor Surgery	6 Good ser, but now quite concerned as dr said may hv a heart murmor!
	Oakdale Surgery	Had good help from both doctor and nurse
	Creekmoor Surgery	<u> </u>
	Creekmoor Surgery	Mo is checking on possible change in my diabetes
	Creekmoor Surgery	<u> </u>
	Creekmoor Surgery	
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06/04/2023 Creekmoor Surgery	[1/2] I was very pleased with the result as I had a bad neck injury and t
13/04/2023 Oakdale Surgery	
14/04/2023 Creekmoor Surgery	
17/04/2023 Creekmoor Surgery	BP monitor was double booked
17/04/2023 Creekmoor Surgery	[1/2] I was given appointment for blood test but this could not be done as no blood samples are collected from surgery on a Monday afternoon. Had received two
18/04/2023 Oakdale Surgery	
19/04/2023 Oakdale Surgery	
17/04/2023 Oakdale Surgery	It was on Creekmoor
21/04/2023 Creekmoor Surgery	Very thorough and polite always good service at birchwood medical centre thank you
21/04/2023 Creekmoor Surgery	
20/04/2023 Creekmoor Surgery	
25/04/2023 Creekmoor Surgery	My visits to the surgery are always good, a relaxed waiting room and tv offering useful information.
25/04/2023 Creekmoor Surgery	