

Site	Very good,Good, Neither good or bad,Poor,Very poor,don't know	Response
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Friendly service and didn't have to wait long for appointment
Creekmoor Surgery	1	[1/3] Because, the staff on the reception desk were very efficient and polite and helpful. The nurse who attended to me was equally very pleasant and patient o
Creekmoor Surgery	1	Physio Jason was very informative, helpful, professional and made me feel at ease.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	So very helpful with the appointment
Creekmoor Surgery	1	Friendly relaxed atmosphere is helpful if you are feeling ill
Creekmoor Surgery	1	Efficient practice
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/2] The appointment was on time, HCA was easy to talk to, understanding and non-judgemental. Shared useful tips and positivity to help me sustain my weight
Oakdale Surgery	1	Always good friendly service.
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
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Creekmoor Surgery	1	
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Oakdale Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	We have recently moved to the practice and have been very pleased with the service and the helpful staff

Oakdale Surgery	1	Claire in reception is always very helpful and the doctor thorough and understanding
Creekmoor Surgery	1	I was able to get an appointment easily and the nurse I saw was very pleasant and efficient. My appointment also ran to time.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Quick, efficient and professional
Creekmoor Surgery	1	Brilliant on time, polite never fails to amaze
Oakdale Surgery	1	
Creekmoor Surgery	1	As always the staff are so attentive and happy to help, no matter what.
Creekmoor Surgery	1	Very little wait very quick and friendly treatment
Creekmoor Surgery	1	
Creekmoor Surgery	1	Lovely nurse and it's always been a nice surgery x
Creekmoor Surgery	1	Listened and understood what I was saying and has referred me
Creekmoor Surgery	1	Excellent nursing staff making sure they do everything to ensure that I get better
Creekmoor Surgery	1	Receptionist was very kind and managed to get an appointment for me as I was worried. Doctor was very thorough and reassuring.
Creekmoor Surgery	1	All staff most friendly and reassuring
Creekmoor Surgery	1	Didn't have to wait too long and nurse gave helpful and supportive advice. All staff at practice are very friendly and helpful
Oakdale Surgery	1	Good physiotherapist accurate diagnosis and good treatment plan very pleased with results .
Creekmoor Surgery	1	
Creekmoor Surgery	1	I gave this feed because Amelia has been excellent. She's caring cheerful and good at her job.
Oakdale Surgery	1	Just good old fashioned service and you can see a doctor a lot of people can't cause there all leaving the service because of wages
Creekmoor Surgery	1	
Creekmoor Surgery	1	Good service as always. Appointment on time. Lovely nurse.
Creekmoor Surgery	1	
Creekmoor Surgery	1	You guys are all just amazing. Thankyou for everything you do
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very attentive and really engaged with my children whilst my appointment was going ahead. The appointment itself was booked in quickly too
Oakdale Surgery	1	
Creekmoor Surgery	1	Very quick not too much waiting, very nice ,pleasant doctor. Receptionists very nice also the nurse.
Oakdale Surgery	1	
Oakdale Surgery	1	Because everyone was so kind & helpful.
Creekmoor Surgery	1	Efficient and prompt service.
Creekmoor Surgery	1	Very efficient & polite, explained everything lovely nurse
Creekmoor Surgery	1	
Oakdale Surgery	1	Everybody is always so pleasant and helpful
Oakdale Surgery	1	
Creekmoor Surgery	1	The nurse was very good. A lovely cheerful person
Oakdale Surgery	1	Because I was seen very promptly.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Always very efficient and professional and my annual diabetic checkup with the nurse was great, informative and friendly and put me at ease. Thank you.
Creekmoor Surgery	1	Good service and a good doctor
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Good doctor, no problems with the service and great advice
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/2] I always get an appointment very quick staff are always polite and helpful doctors always take the best of care for myself and my children always very quick
Creekmoor Surgery	1	Dr Dalton, listened to all our concerns, very informative and helpful. Put both my daughters at ease. Really felt we were being listened too and understood.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Always wonderful, informative & patient.
Oakdale Surgery	1	

Creekmoor Surgery	1	Nurse was very approachable and knowledgeable
Creekmoor Surgery	1	
Creekmoor Surgery	1	I have received an extremely nice and professional service today from both the nurse and the doctor. Thank you.
Creekmoor Surgery	1	Very efficient, made very comfortable, quick
Creekmoor Surgery	1	
Oakdale Surgery	1	[1/2] Very efficient receptionist who made an effort to be friendly. Didn't feel rushed the the nurse was able to ask questions I felt listened to. Very good e
Oakdale Surgery	1	[1/2] The phone was answered promptly and we got an appointment quickly. Dr Wallace is always fantastic and great with children. My daughter felt really reassu
Creekmoor Surgery	1	The two nurses were excellent
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/2] I called up at 8 asking for an on the day appointment for my 1 year old son who was chesty and wheezy throughout the night. I was offered a GP appointmen
Creekmoor Surgery	1	Promptly seen friendly
Creekmoor Surgery	1	The nurse was very nice covered everything and gave me lots of information
Creekmoor Surgery	1	
Creekmoor Surgery	1	Because I was seen promptly.
Creekmoor Surgery	1	
Oakdale Surgery	1	Friendly nurse
Creekmoor Surgery	1	This morning's appointment was very good doctor very patient and very very nice and knowledgeable although she couldn't tell me the reason for my rash on my leg
Oakdale Surgery	1	Timely call and nurse knew exactly what the call was regarding. Received advice re possible shortage of one of my other medications as well.
Creekmoor Surgery	1	Gave me lots of useful information and was very helpful
Creekmoor Surgery	1	Excellent nursing staff who really take care of their patients
Creekmoor Surgery	1	Staff member was approachable and friendly, helpful. The phonecall was at the indicated time.
Creekmoor Surgery	1	Gave me good advice
Creekmoor Surgery	1	
Creekmoor Surgery	1	Always get an appointment and prompt
Creekmoor Surgery	1	Rang this morning appointment in afternoon very happy
Oakdale Surgery	1	Very prompt and thorough appointment. And treated with respect and kindness. All the doctors,nurses and receptionists are superb .
Creekmoor Surgery	1	[1/4] Easy to use book in service, waiting room always clean and tidy, go
Creekmoor Surgery	1	The two practice nurses were friendly, reassuring and excellent
Creekmoor Surgery	1	
Creekmoor Surgery	1	Seem quickly, treated with respect and kindly.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Nurse was on time, welcoming, engaging and efficient.
Oakdale Surgery	1	Nice polite nurse and receptionist
Oakdale Surgery	1	Always excellent xx
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	My diabetic review was carried out ,by the Nurse ,with much care , kindness and efficiency. Best wishes ROSEMARIE COBB
Creekmoor Surgery	1	[1/2] Easy screen check in, not left waiting long at all. Friendly greeting rather than being called to a room number you don't know where it is. Grateful for
Creekmoor Surgery	1	Appointment ran on time, nurse was kind and professional
Creekmoor Surgery	1	
Oakdale Surgery	1	MSK unit gave me very good advice
Oakdale Surgery	1	Phlebotomist was lovely and very gentle!
Oakdale Surgery	1	Appointment was on time and the staff member was quick, friendly and efficient.
Creekmoor Surgery	1	I was well looked after and given good care. Was able to get my prescription from the pharmacy right away.
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	

Creekmoor Surgery	1	The doctor was very helpful over the phone and I felt satisfied with the outcome
Oakdale Surgery	1	Treatment was first class.
Creekmoor Surgery	1	
Oakdale Surgery	1	[1/2] Nurse was pleasant I, fast and efficient - did a good job I gave the score because reception was more than excellent. Gave me information: Helped me wi
Creekmoor Surgery	1	They put me at ease and were very helpful and approachable throughout.
Creekmoor Surgery	1	Due to the fact that I was seen at the agreed time and all went smoothly.
Creekmoor Surgery	1	
Oakdale Surgery	1	Arrived at surgery went in on time, nurse very considerate and helpful and polite, needle straight in, no problems getting blood sample
Creekmoor Surgery	1	
Creekmoor Surgery	1	Because the nurse was very good.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Felt listened to, lots of great advice and was sent home with some exercises to help me build strength back up in my back.
Creekmoor Surgery	1	Prompt advice and clear action
Creekmoor Surgery	1	The appointment was timely.
Creekmoor Surgery	1	
Creekmoor Surgery	1	All good, professional
Creekmoor Surgery	1	
Oakdale Surgery	1	Happy with the consultation I had with the doctor , felt like I got the answers I needed .
Creekmoor Surgery	1	Surgery always very helpful from receptionists to gp.
Creekmoor Surgery	1	Excellent service with the smile. It is important when you are not feeling too well.
Creekmoor Surgery	1	Dr Wallace was professional, friendly and explained everything easily. Great GP thank you
Creekmoor Surgery	1	[1/2] My appointment was on time,the doctor was very caring and attentive, she listened to my problems and even addressed a new condition that had happened tha
Oakdale Surgery	1	
Oakdale Surgery	1	Dr Wallace immediately identified the problem and how we would move forward..!!
Oakdale Surgery	1	I have been with Birchwood for over 20 years best doctors and surgery ever
Creekmoor Surgery	1	
Creekmoor Surgery	1	Cos I didn't have to wait to see Nurse
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	The doctor was very helpful and obligeing and altogether a good vist
Creekmoor Surgery	1	My response is that the nurse was very efficient and I left the surgery uplifted.
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	I've just had an annual medical by a nurse. She was wonderful
Oakdale Surgery	1	The staff were amazing as always, never had any reason to complain.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Helpful at reception, was see by the nurse before my appointment time and treated with care.
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/2] Once again I was seen quickly and my problem was sorted out straigh
Oakdale Surgery	1	Great service , lovely staff
Oakdale Surgery	1	Although appointment ten minutes late, was told this by receptionist when I arrived. Time with nurses was good, as always.
Oakdale Surgery	1	[1/2] The receptionist was lovely and very friendly. The nurse who did the blood test was very kind and introduced me to her colleague who was also very nice.
Creekmoor Surgery	1	Excellent dr
Creekmoor Surgery	1	Friendly staff, excellent nurse with my daughter's jabs who was very lovely with her thank you!
Oakdale Surgery	1	Very friendly and helpful
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	To get an appointment very quickly and put my mind at rest

Creekmoor Surgery	1	
Oakdale Surgery	1	The service was excellent.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Went in almost on time which was appreciated and lovely nurse did blood tests.
Creekmoor Surgery	1	Doctor was very easy to talk to and she listened
Creekmoor Surgery	1	Although the appointment was slightly late, I felt the doctor did not rush me, I was listened to and she made me feel at ease.
Oakdale Surgery	1	Very good and professional, didn't have to wait long
Oakdale Surgery	1	[1/2] Dr Lavender was so understanding, kind and reassuring. The receptionists where happy and efficient. Over many years I have found that all the staff are
Creekmoor Surgery	1	Extremely efficient and professional. The nurse had excellent people skills.
Creekmoor Surgery	1	Friendly and welcoming. Very patient trainee phlebologist trying to find my deep hidden veins
Oakdale Surgery	1	
Creekmoor Surgery	1	[1/2] Dr Chris Cole was as usual very kind and did the injection into my hip very gentle. We also discussed about seeing an Orthopedic surgeon but no conclusio
Oakdale Surgery	1	Doctor very polite and understanding
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Very, very supportive service
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Seen promptly and given helpful information about previous blood test results
Oakdale Surgery	1	Quick response to calls
Creekmoor Surgery	1	I saw Dr Wallace and he was very helpful and supportive and gave me his valuable time despite being under a lot of pressure
Creekmoor Surgery	1	Lovely people . Efficient too
Oakdale Surgery	1	
Creekmoor Surgery	1	Appointment was on time. So no waiting around
Oakdale Surgery	1	On time appointment & given friendly professional advice
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/2] The appointment was arranged really quickly this morning and reception lady who arranged very helpful quick and kind, reception at the surgery very helpf
Oakdale Surgery	1	I gave that response because I received a Great Service ?
Creekmoor Surgery	1	
Oakdale Surgery	1	Running on time, receptionists welcoming. Dr was lovely and helpful. Clean reception area
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very quick in waiting room. Nurse very professional.
Oakdale Surgery	1	
Creekmoor Surgery	1	See quickly and efficiently
Creekmoor Surgery	1	I am just very happy with my surgery, every one there are very friendly and helpfull, i have seen a few doctors there and i could'nt fault any of them.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Nice atmosphere with friendly helpful staff. Short waiting times
Creekmoor Surgery	1	
Creekmoor Surgery	1	Incredible GP. Fantastic to be seen that day! Thanks
Creekmoor Surgery	1	Because it was very good
Creekmoor Surgery	1	Because I think they are great
Creekmoor Surgery	1	Felt reassured, cared for
Oakdale Surgery	1	Lovely staff
Creekmoor Surgery	1	The nurse that did my ecg was so nice and helpful and told me what was going to happen and was very reasurring
Creekmoor Surgery	1	

Creekmoor Surgery	1	Sarah help with different tablets
Creekmoor Surgery	1	Happy with the service I receive whenever I go for my appointments its been my surgery for over 40years thank you
Creekmoor Surgery	1	Appointment was on time, Nurse was lovely, efficient and friendly.
Creekmoor Surgery	1	[1/5] When surgery's are under great pressure from all what is going on in this world I was still greeted with a smile and a cheery good morning ,and when I a
Creekmoor Surgery	1	
Creekmoor Surgery	1	On time appointment & friendly staff
Creekmoor Surgery	1	Because the nurse I saw was so patient and helpful. Brilliant
Creekmoor Surgery	1	The nurse was very good
Creekmoor Surgery	1	The nurse was punctual, kind and friendly
Creekmoor Surgery	1	Excellent doctor
Creekmoor Surgery	1	Prompt and efficient service with a smile!
Oakdale Surgery	1	
Oakdale Surgery	1	I felt well informed after the doctor took time to explain procedures and medication to me. Receptionist were friendly and helpful too
Creekmoor Surgery	1	Another good visit to the surgery appointment was virtually on time in and out within 15 minutes.
Creekmoor Surgery	1	Quick efficient service
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	I felt the doctor was very nice and has helped me
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Nice staff good service despite a 6 week wait to be seen
Oakdale Surgery	1	Resolved
Creekmoor Surgery	1	
Oakdale Surgery	1	[1/2] I telephoned the surgery and managed to get an appointment more or less straight away...Thankyou Saw the Doctor and found him to be very thorough and mad
Creekmoor Surgery	1	
Creekmoor Surgery	1	Andrea is always excellent, reassuring, knowledgeable and allows you to make decisions on a sound basis. Xx
Creekmoor Surgery	1	Nurse was very pleasant to deal with, explained what she was doing, was friendly and also quick.
Oakdale Surgery	1	[1/2] Appointment was on time. The most polite nurse discussed my test results in depth with me. Explained how it was helping. Also my meds and booked another
Creekmoor Surgery	1	Staff always pleasant and helpful. I changed to this surgery recently and wished I had done it years ago
Creekmoor Surgery	1	Very welcoming, appointment on time. Kept things relaxed
Oakdale Surgery	1	My appointment was on time, the nurse I saw was friendly and informative. All of my queries were addressed and I was made to feel very comfortable.
Creekmoor Surgery	1	I felt comfortable that the doctor was trying her utmost to identify what my health issues are & what can be done to fix the problem.
Creekmoor Surgery	1	Really helpful and willing to answer questions
Creekmoor Surgery	1	Quick service and now ongoing tests/appointment
Creekmoor Surgery	1	I was given all the information I needed
Creekmoor Surgery	1	
Creekmoor Surgery	1	[2/2] gth has improved too. The sports type massages really help
Creekmoor Surgery	1	
Oakdale Surgery	1	Very polite and helpful staff
Creekmoor Surgery	1	[1/3] Sarah Harvey is very caring and understanding. She makes sure that
Creekmoor Surgery	1	The nurse was very polite
Creekmoor Surgery	1	Very prompt and clean
Creekmoor Surgery	1	Spoke to my Asthma nurse who I trust and like everything is going nicely I'm now going on a mild daily inhaler. I feel reassured by her.
Creekmoor Surgery	1	
Oakdale Surgery	1	Nurse friendly, put me at ease. Reception helpful with booking next appointment.
Creekmoor Surgery	1	Spoke with Dr wallis and phone he was very polite and caring and listened and understood very well
Creekmoor Surgery	1	Friendly efficient service

Oakdale Surgery	1	Always fantastic service
Oakdale Surgery	1	The appointment was informative and not rushed. All avenues were explored and discussed
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	The doctor was very helpful I had never met her before but I would really recommend her to anybody
Oakdale Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	[3/4] and double checking test results. This made me feel confident that she had my best interests. She remained very professional and supportive throughout.
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	On time, competent and pleasant
Creekmoor Surgery	1	
Creekmoor Surgery	1	Prompt check in and not a long delay Dr was lovely, I felt listened to and therefore included in my care
Creekmoor Surgery	1	Doctor was very good & kind & polite good service & didn't keep me waiting
Oakdale Surgery	1	Pleasant efficient nurse
Creekmoor Surgery	1	Helpful information
Creekmoor Surgery	1	Very friendly and knowledgeable service
Creekmoor Surgery	1	She was very nice and polite friendly and helpful and good at her job
Oakdale Surgery	1	Always the best service very pleased
Creekmoor Surgery	1	The lady was polite. Answered all my questions. Made me feel that I was treated as an individual.
Oakdale Surgery	1	My doctor was so attentive and I never felt dismissed at all - with all my health issues
Oakdale Surgery	1	Timely, very efficient advice.
Oakdale Surgery	1	New Doctor to me, she gave me the time I needed and was very thorough, thank you
Creekmoor Surgery	1	Seen on time. Dr Wallace was excellent. Fitted me in to see Practice nurse that morning so didn't have to return. Excellent
Creekmoor Surgery	1	
Creekmoor Surgery	1	She was very helpful and made me feel at ease. Very Good.
Oakdale Surgery	1	
Oakdale Surgery	1	The lady was polite and helpful made me smile n feel good bout my pain n went above n beyond to be helpful good member of staff
Oakdale Surgery	1	Didn't have to wait long though don't mind waiting at all. I think it's a smile from staff when arrive. Just that. Makes all the difference for me.
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Because it's always first class, I'd like to give a 1+
Oakdale Surgery	1	A very good surgery always helpful other surgeries have lost doctors
Oakdale Surgery	1	
Oakdale Surgery	1	Good rapid blood test by nurse
Creekmoor Surgery	1	
Creekmoor Surgery	1	Appointment was on time nurse got my vein first time with no issues
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	The nurse was pleasant and answered my queries and I was seen promptly
Creekmoor Surgery	1	
Creekmoor Surgery	1	They were very efficient & Doctor Ben Wallace was very good & very understanding!
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Always courteous And professional.
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/2] The practitioner was excellent in that he listened to what I wanted to say, gave very helpful advice and explanation of the exercises recommended.
Creekmoor Surgery	1	

Oakdale Surgery	1	I've always found the staff are very helpful and will try their best to get you appointment. Drs and nurses are excellent at both oakdale and creekmore
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Friendly reception staff , clean waiting room , lovely nurse who was super efficient and the blood test was over in a flash !
Creekmoor Surgery	1	
Oakdale Surgery	1	Because all the staff were very professional and kind.
Oakdale Surgery	1	Friendly staff, able to fit in blood test straight after GP appointment
Creekmoor Surgery	1	[1/3] Dr Dolton is brilliant - so so kind, caring, thoughtful, informed, up-to-date, supportive. Her manner is so professional yet friendly and down to earth.
Creekmoor Surgery	1	Nice dr, thorough examination
Creekmoor Surgery	1	
Oakdale Surgery	1	[1/3] The doctor was very helpful and very tactful, she arranged for all
Creekmoor Surgery	1	Receptionist very helpful and kind and prompt and Dr Cole as always very good called me back first thing and really helpful
Oakdale Surgery	1	
Creekmoor Surgery	1	Very nice, helpful and professional nurse who administered my daughter's vaccine. She made sure my daughter was comfortable, informed and happy
Creekmoor Surgery	1	Dr was really good and listened to me, she was very clear about what action I needed to take and knew what drugs to would help me
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Friendly and proffesional
Creekmoor Surgery	1	
Oakdale Surgery	1	On time and informative
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Prompt attention from nurse and doctor
Creekmoor Surgery	1	
Oakdale Surgery	1	Very helpful. Talked through everything thoroughly
Oakdale Surgery	1	
Creekmoor Surgery	1	Friendly efficient service
Creekmoor Surgery	1	Doctor was very helpful and understanding
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	The nurse was fantastic as always
Oakdale Surgery	1	Very happy with the nurse conducting the appointment and the information and results provided
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	The appointment was on time They were helpful polite and no problems
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	All the Doctors and Staff are very helpful
Creekmoor Surgery	1	[1/2] Doc Cole understood the problem and provided the prescription for t
Creekmoor Surgery	1	Efficient service and kind, friendly manner.
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/2] I have had really good response and patient care from this surgery after having a bad time with a different surgery and am really glad me and my family h
Creekmoor Surgery	1	
Creekmoor Surgery	1	Firstly phoned yesterday and was given appointment today. Andrea very thorough and good people person as well

Creekmoor Surgery	1	The wait was not long and the appointment was quick
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Appointment on time, very efficient service and lovely nurse. One complaint, no soap or sanitizer in toilet.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Very friendly and helpful staff.
Creekmoor Surgery	1	Helen is such a kind person and helps I me so much with aches and pains and is an enormous help to me.
Creekmoor Surgery	1	Happy polite efficiency
Creekmoor Surgery	1	Cleanliness between customers, seen on time, introduced self, polite
Creekmoor Surgery	1	Nurse explained all I needed to know about Vaccine
Oakdale Surgery	1	I give the same answer every time I visit the surgery as the care I receive is exemplary and the staff are fab
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	James was very hands on and gave good advice. Would recommend him or ask for him in the future
Creekmoor Surgery	1	Very friendly and good time keeping
Creekmoor Surgery	1	I didn't have to wait. The receptionist was very helpful
Creekmoor Surgery	1	On time pleasant manner
Creekmoor Surgery	1	Quick but not rushed Friendly yet professional Provided information
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Good at reception. Appointment on time. Nice nurse.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very helpful and everything was explained very well and I don't feel rushed.
Creekmoor Surgery	1	[1/3] Had an urgent need for an appointment and was fitted in at 9am. The nurse I saw was so reassuring and helpful, taking the time to provide great advice fo
Oakdale Surgery	1	Reception staff were friendly, doctor running on time
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very helpful and knowledgeable nurse practitioner ,no waiting at all and prescribed medication to sort me out ! Very happy
Creekmoor Surgery	1	
Oakdale Surgery	1	Prompt reply and listening dr.
Creekmoor Surgery	1	[1/2] I had blood taken this morning, and my father dad had his vitamin B12 injection. He has become very frail and age has caught up with him. The nurse was v
Creekmoor Surgery	1	Very friendly and blood test not to painful thankyou
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	I'm very happy for the service
Oakdale Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Doctor Carnegie was great. Very friendly, knowledgeable and professional.
Creekmoor Surgery	1	Very quick response
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	I'm grateful for everything you do
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	It was very professional and efficient as I would expect

Creekmoor Surgery	1	
Creekmoor Surgery	1	Sarah is efficient and friendly
Creekmoor Surgery	1	Quick, friendly, good communication, clean comfortable waiting room
Creekmoor Surgery	1	Friendly efficient service
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Dr Dalton was very kind, thorough and efficient.
Creekmoor Surgery	1	Very understanding staff and helpful
Creekmoor Surgery	1	Ongoing health problem being taken seriously and made me at ease
Creekmoor Surgery	1	[1/2] Although waiting for nearly 3/4 of hour and people coming in after me the Dr was excellent and I felt as though I had a right to see and speak to a Dr T
Creekmoor Surgery	1	Nurse very caring towards my son who had never had a blood test before.
Oakdale Surgery	1	
Creekmoor Surgery	1	[1/3] Sarah was brilliant this morning. Called on time and more importantly went through everything she needed to discuss with me thoroughly and in detail. I d
Creekmoor Surgery	1	Nurse explained things well and calmed my worries. Sending links to datasheets was also useful.
Oakdale Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Very efficient physiotherapist.
Creekmoor Surgery	1	Cared for, reassured
Oakdale Surgery	1	The nurse I saw was very helpful, this was my first visit seeing her.
Oakdale Surgery	1	[1/2] Dr Ben Wallace attempted to phone me 3 times to give me urgent test results and book an urgent liver scan. I only had the blood taken on Friday. Excelle
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Prompt & friendly consultation
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	They sorted put my issue and made a plan I agreed with.
Creekmoor Surgery	1	Yes, I had a call prior to confirm a revised time. Also the appointment was bang on time with a happy and pleasant nurse.
Creekmoor Surgery	1	Good service
Creekmoor Surgery	1	Very understanding Doctor and she explained my ailments clearly and unhurried. Thankyou
Creekmoor Surgery	1	
Creekmoor Surgery	1	Good greeting on time
Creekmoor Surgery	1	Dr Wallace is a fantastic doctor, he really listens. I feel safe with him.
Creekmoor Surgery	1	Simple check in, short wait, good communication with Doctor and rapidly filled prescription
Creekmoor Surgery	1	[1/7] From the moment I stepped into the clinic, I was greeted warmly by the friendly and professional staff. The waiting area was clean, comfortable, and well
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Very efficient
Oakdale Surgery	1	
Creekmoor Surgery	1	[1/2] The service provider was polite, professional and ensured that I was informed of what was required, how it would be achieved and what was required of me.
Creekmoor Surgery	1	Dr was very helpful . Very pleasant .
Creekmoor Surgery	1	On time , friendly and efficient
Oakdale Surgery	1	Dr Wallace was a credit to your surgery. Very understanding and compassionate.
Creekmoor Surgery	1	

Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Be cos if it was not for you surgery and doctors 3 years a go I would not be here today
Creekmoor Surgery	1	I had a blood test and blood pressure check and had a lovely nurse who put me at ease
Creekmoor Surgery	1	Very thorough and wasn't rushed
Creekmoor Surgery	1	
Creekmoor Surgery	1	Sarah was very good at explaining how a new type of medication for diabetes works, and we discussed whether I should try it.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Because I have a ongoing bowel problem and I only waited a few days to see my Gp. He's amazing Dr Ben Wallis and is so professional and knowledgeable.
Creekmoor Surgery	1	[1/2] Level of care, courtesy, hospitality, seemed to be genuine care for the patient. So I thank the nurse who tended to me, I am ever so sorry as I cannot re
Creekmoor Surgery	1	
Oakdale Surgery	1	On time , all information given, and problem with back solved
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Only 2 week wait for non urgent app. On time. Very happy
Oakdale Surgery	1	She seems helpful and informative
Creekmoor Surgery	1	Fast and efficient service
Creekmoor Surgery	1	Good service and informative and I felt at ease.
Oakdale Surgery	1	The service I received was excellent
Creekmoor Surgery	1	Swift polite and efficient organised service
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	[1/3] Receptionist very pleasant, I was seen within 5 minutes of my appt
Oakdale Surgery	1	
Oakdale Surgery	1	The nurse gave me excellent test result news, and how to carry on in the future. Brilliant service as always. Thanks Andrea
Creekmoor Surgery	1	
Creekmoor Surgery	1	Dr Dalton, as always, was extremely helpful, empathetic and professional.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Nurse was very friendly and informative
Creekmoor Surgery	1	All staff was friendly and helpful. Nurse was thorough and very kind and helpful.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Super efficient service and wonderful interaction/ reassurance from the doctor
Oakdale Surgery	1	Because the staff are friendly,professional and always good with appointment times
Creekmoor Surgery	1	[1/2] The Doctor I spoke to on the phone couldn't have been more helpful. She was able to answer all my questions and was willing to investigate further, my co
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	When ever I phone up I always get appointment the same which is very good
Creekmoor Surgery	1	
Oakdale Surgery	1	Because the service/care is exemplary
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	doctor cole is my reason dmw
Creekmoor Surgery	1	Polite&efficient

Oakdale Surgery	1	
Creekmoor Surgery	1	Appointment was on time , staff courteous and professional
Creekmoor Surgery	1	Dr Cole is an Excellent dr with an exceptional duty of care
Oakdale Surgery	1	Organised and on time.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Appointment on time no waiting and a very pleasant nurse doing her job in a very efficient and pleasant way
Creekmoor Surgery	1	The nurse was so lovely with me and caring
Creekmoor Surgery	1	
Oakdale Surgery	1	[1/2] Considering the pain and uncomfortable feeling I am having internally, I was met with gentle hands and a calming atmosphere that helped me physically, me
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Dr Goodworth excellent explanation.Felt listened to.Given options and told what to do if no improvement
Oakdale Surgery	1	
Creekmoor Surgery	1	[1/2] The doctor had a very clear understanding of my problem & dealt with me in a pleasant manner. I know he was running a little late but I had no sense of t
Creekmoor Surgery	1	
Creekmoor Surgery	1	Dr Wallace is a great doctor. Very caring and he listens.
Oakdale Surgery	1	
Creekmoor Surgery	1	Very helpful
Oakdale Surgery	1	
Creekmoor Surgery	1	Even though i had to wait over a month for the telcon appt and the confusion over what med's needed to be reviewed. Dr Wallace was very kind and understanding
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	The service I get from the surgery is always first class
Oakdale Surgery	1	Always good experience no problems
Creekmoor Surgery	1	Fantastic service as always.
Creekmoor Surgery	1	Very quick to be seen and script quick
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Andrea was kind and helpful and reassuring.
Creekmoor Surgery	1	On time, friendly staff
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	All my questions were answered excellent appointment
Creekmoor Surgery	1	
Creekmoor Surgery	1	Excellent and prompt care.
Creekmoor Surgery	1	[1/2] Its a great surgery. All the doctors. Reseponists. Staf are amazing
Creekmoor Surgery	1	Always receive a great service, friendly and welcoming staff
Creekmoor Surgery	1	Very prompt and Dr put me at ease
Creekmoor Surgery	1	Dr Dalton was really helpful. Made me feel easy with my questions and I left feeling I had been listened to and helped
Creekmoor Surgery	1	Always a very good and professional team

Creekmoor Surgery	1	He did his job and was positive confident and polite
Creekmoor Surgery	1	Certainly, another positive visit to the surgery,pretty much on time professional staff all went well.
Creekmoor Surgery	1	Didn't have to wait to long and very helpful
Creekmoor Surgery	1	The Doctor I saw was lovely and very helpful
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very friendly and efficient staff as always.
Creekmoor Surgery	1	Friendly doctor, efficient check in
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	My problem was dealt with efficiently.
Creekmoor Surgery	1	Got seen quickly and do or was lovely and patient
Creekmoor Surgery	1	Excellent service from all at the surgery
Oakdale Surgery	1	Everything as should be
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/2] I found the whole experience very calming and informative, and Sarah explained everything why we do it and what we doing it for. Put me right at ease. Th
Creekmoor Surgery	1	
Creekmoor Surgery	1	I find James the physiotherapist very good and very helpful. And he always has a smile!
Oakdale Surgery	1	Dr goodworth was very thorough and sorted out other hospital appointments to aid a quick investigation.
Creekmoor Surgery	1	
Oakdale Surgery	1	Very helpful and considerate
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very helpful
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/4] Friendly and understanding. Love the surgery!! After moving here fr
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/2] I have been a patient at Birchwood for over 35 + years and have received excellent care. I have poor mental health which has lead to quite a lot of visit
Creekmoor Surgery	1	
Creekmoor Surgery	1	She put me at easy, was easy to talk to. Clear with her explanations and helpful with her advice
Oakdale Surgery	1	
Creekmoor Surgery	1	[1/2] I am very grateful that the appointment was arranged quickly. Examination very thorough and conducted in a professional yet friendly manner
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	2	[1/2] Considering my appointment was the first or second for a blood test I still had to wait 15minutes after my allotted appointment time. The nurse was very
Oakdale Surgery	2	
Oakdale Surgery	2	
Creekmoor Surgery	2	We waited over half an hour for an apointment with the nurse. She apologised for the delay.
Creekmoor Surgery	2	The staff are polite and friendly

Creekmoor Surgery	2	[1/2] The lady I spoke to was brilliant very helpful.i have mentioned to doctors loads of times in the past about my binge eating disorder and they don't hel
Creekmoor Surgery	2	[1/2] I don't agree with this type of survey for essential services. I think doctors and staff are under enough pressure without having to look at stats!! Plea
Creekmoor Surgery	2	
Oakdale Surgery	2	
Creekmoor Surgery	2	[1/2] A bit of a long wait to see the nurse, but very professional staff. Very helpful.Explained what the health check involved. I came away with a home blood
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	Changed tablet and wanted to know if I was suffering any side effects
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	Mix up over the appointment. Different information said different things about whether it was a phone appointment or whether I needed to be there in person
Oakdale Surgery	2	
Creekmoor Surgery	2	App on time. Pleased with consultation. Took time to listen and gave helpful advice.
Creekmoor Surgery	2	
Oakdale Surgery	2	
Oakdale Surgery	2	
Creekmoor Surgery	2	My only problem was struggling to understand Pat's accent. Otherwise, a very good encounter.
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Oakdale Surgery	2	
Creekmoor Surgery	2	Normal service at surgery
Creekmoor Surgery	2	Prompt and excellent care.
Oakdale Surgery	2	
Oakdale Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	Was seen close to time booked. Professional and assisted as best as feasible
Creekmoor Surgery	2	
Oakdale Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	Happy to get an appointment so quickly. Not so keen on arriving at 8 to be told come at 11.05
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	Know Julie so always feel at ease
Oakdale Surgery	2	The nurse was pleasant & delt with my problem efficiently
Creekmoor Surgery	2	
Creekmoor Surgery	2	Yes
Creekmoor Surgery	2	
Oakdale Surgery	2	
Creekmoor Surgery	2	[1/3] Doctor Dalton was very sympathetic and, at last, I've been referred to an actual menopause clinic. I'm suffering with fatigue, lack of sleep, brain fog,
Creekmoor Surgery	2	
Creekmoor Surgery	2	Had quite a wait in waiting room, but was expected as it was a last minute appointment. Overall good.
Creekmoor Surgery	2	When in on time of appointment, doctor very good talked me through everything
Creekmoor Surgery	2	
Creekmoor Surgery	3	Dr Wallace was very understanding and thorough, with my condition.
Creekmoor Surgery	3	Waited over 30 minutes for my appointment
Creekmoor Surgery	3	Was just the normal experience visiting the surgery
Creekmoor Surgery	3	Claire Thomas was very kind, and caring.And very helpful with the advise given.
Oakdale Surgery	3	Excellent service very friendly nurse appointment was on time

Creekmoor Surgery	3	
Creekmoor Surgery	3	Always good service, but today confusion re ED clinic referral
Creekmoor Surgery	3	Waiting 40mins after my appointment time.
Creekmoor Surgery	4	
Creekmoor Surgery	4	[1/2] Appointment time 9-15, not seen until 9-40, only 3 people in waiting room. Now left with a great deal of pain in back of hand after a blood test. That's w
Creekmoor Surgery	4	[1/2] The nurse had no conversation whatsoever, I told her I was in a lot of pain and said if the naproxen don't help how many should I take to just kill myself
Creekmoor Surgery	4	
Creekmoor Surgery	5	[1/2] The NHS does not understand skin conditions, this is the second time I have been sent away from the birchwood practice being told to carry on using the t
Creekmoor Surgery	5	
Creekmoor Surgery	5	
Creekmoor Surgery	5	Because I didn't go, I cancelled my appointment
Creekmoor Surgery	5	
Creekmoor Surgery	5	
Oakdale Surgery	5	I had a phone appt for 3.35 but it is 5.40 and I still haven't been rang? I phoned the surgery twice about this.
Oakdale Surgery	1	Very nice and helpful staff and very pleased with the advice and help I am given for the doctors and nurses and I think you are all very good
Oakdale Surgery	6	I am not sure what recent appointment this was hence I don't know
Creekmoor Surgery	6	Fantastic care and consideration from your nurses
Creekmoor Surgery	6	
Creekmoor Surgery	6	Did not have to wait too long to see the Dr Cole
Creekmoor Surgery	6	I had a health check a year ago, and the doctor wasn't sure why I was called back she apologised to me for a wasted journey
Creekmoor Surgery	6	Because I never attended an appointment..
Creekmoor Surgery		Birchwood Surgery staff are always helpful, professional and in my opinion cannot be beaten for service.
Oakdale Surgery		Katherine the physio was so helpful and she is so good at explaining things .
Creekmoor Surgery		Because all the staff were very helpful
Creekmoor Surgery		[1/2] Unexpected visits.but very welcome..to check everything was ok..when we were going through a bad patch healthwise. All staff willing to help
Oakdale Surgery		[1/2] I always get very good and helpful advice from Dr Cole. He is always very thorough and listens to what is troubling me and makes a recommendation for how
Creekmoor Surgery		
Creekmoor Surgery		[1/3] I phoned for an appointment, and the receptionist was very helpful. She asked me to come to the surgery at 9.0. Sat in the waiting room for a couple of m
Creekmoor Surgery		
Creekmoor Surgery		Because the lady doctor I seen was very nice.
Oakdale Surgery		
Oakdale Surgery		[1/2] I had a physiotherapy appointment and he was very very good also all the staff at Adele surgery are brilliant with me as I am blind and need to be guided
Creekmoor Surgery	6	
Creekmoor Surgery		
Oakdale Surgery		
Creekmoor Surgery		
Creekmoor Surgery		
Oakdale Surgery		