

| Site | Very good,good,neither good or bad,poor,very poor, don't know | Response |
|-------------------|---|---|
| Creekmoor Surgery | 1 | Quick appointment, good service |
| Creekmoor Surgery | 1 | Friendly reassuring informative |
| Creekmoor Surgery | 1 | [1/2] Speed of appointments. Care shown by Dr Lavender. Support of a trainee junior doctor by the surgery and Dr Lavender. Quality of advice given by Dr Lavend |
| Creekmoor Surgery | 1 | [1/2] Dr Cole was very understanding of my concern re my very recent coagulation therapy and small bleed incident. He gave me very good advice and put my mind |
| Oakdale Surgery | 1 | Friendly staff, kept me informed and agreed on a way forward for my diabetes care. |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | Very helpful the staff couldn't have done more |
| Creekmoor Surgery | 1 | Friendly receptionist and quick to be seen |
| Creekmoor Surgery | 1 | Very nice doctor and on time ? |
| Creekmoor Surgery | 1 | Physio was great, very informative and helpful provided tips and advice for ongoing care. |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | I needed to see a Gp & was able to see a Gp on the same day. |
| Oakdale Surgery | 1 | Such excellent kind doctors and staff, I felt very listened to and helped. |
| Creekmoor Surgery | 1 | [1/5] Both Dr Lavender and reception were so lovely and helpful. It felt |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Prompt, friendly staff, helpful in booking next appt too despite being short staffed. Much appreciated. |
| Oakdale Surgery | 1 | Very pleased and understanding good result |
| Oakdale Surgery | 1 | Promote appointment. Aphrensive but nurse made me comfortable |
| Oakdale Surgery | 1 | Receptionist was very polite and helpful with my enquiries and the doctor was reassuring and thorough |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | REGULAR |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Great service, friendly and helpful |
| Creekmoor Surgery | 1 | Excellent service as normal. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Was fitted in this morning and given thorough examination |
| Creekmoor Surgery | 1 | Very empathetic to my concerns . |
| Oakdale Surgery | 1 | [1/2] Although there was a wait for an appointment to have a face to face appointment, the waiting time on the day was short and Doctor Carnegie was very thoro |
| Creekmoor Surgery | 1 | Surgery running close to appointment times, Dr listened to the problem and dealt with efficiently, taking into account what we wanted. |
| Oakdale Surgery | 1 | Receptionist & doctor were both very pleasant and respectful. |
| Creekmoor Surgery | 1 | Very quick and efficient |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Dr Wallace is always so kind, thoughtful and he listens intently to everything very carefully. |
| Oakdale Surgery | 1 | My dr was very lovely and understanding. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Informative and helpful staff |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | She was very helpful |

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| Creekmoor Surgery | 1 | I didn't have to wait to long to be seen by the doctor |
| Creekmoor Surgery | 1 | I got ab appointment very fast. Nurse was lovely as always. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Andrea is always very informative and helpful |
| Creekmoor Surgery | 1 | Dr Dolton is fantastic. Kind, proactive, receptive, bright, caring, clearly committed. Couldn't ask for more in a GP. |
| Creekmoor Surgery | 1 | The thoroughness |
| Creekmoor Surgery | 1 | Quick visit, friendly and reassuring staff. Thanks. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Amazing doctor, really listens and is genuinely empathetic |
| Creekmoor Surgery | 1 | Because it was very good |
| Creekmoor Surgery | 1 | On time, staff friendly. Treatment explained. All very efficient. |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | [1/2] The GP was very understanding and empathetic of the situation. Choices and preferences were respected (telephone consultation) GP sounded caring and pati |
| Oakdale Surgery | 1 | Seen by a very nice medical student which was good at listening + very friendly, helpful and efficient. Brilliant patient experience! |
| Oakdale Surgery | 1 | Efficient and just brilliant. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | James is always friendly and helpful and listens to the problem and gives useful advice |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Quick service |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Didn't have a long wait. Nurse explained what she was going to do. Good conversation & friendly approach. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The physio was very thorough, asked a lot of questions, gave some good advice and offered me a follow up appointment. |
| Creekmoor Surgery | 1 | Easy check in and nurse was on time, friendly and made me feel at ease |
| Creekmoor Surgery | 1 | [1/2] Very good GP, very friendly, approachable, thorough. I felt listened to and supported. My concerns were validated and acted on. I did not feel rushed dur |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | I was on time. Very friendly nurse. X |
| Creekmoor Surgery | 1 | Nurse was very helpful |
| Creekmoor Surgery | 1 | This week I have had both the Flu jab by Dr Wallace and B12 injection by Nurse Charlotte, Excellent on both occasions Thank you |
| Creekmoor Surgery | 1 | I was given a same day appointment. Junior GP & GP were great, I was well informed. I also saw Nurses who were fantastic. All round great service thank you. |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | James my physio coach with his diagnosis |
| Creekmoor Surgery | 1 | [1/2] From the receptionist, being so polite and understanding to my appointment being on time and being able to see a Doctor who I have the upmost respect for |
| Creekmoor Surgery | 1 | Helpfull nurse |
| Creekmoor Surgery | 1 | Appointment was on time no hassle in and out within 5 minutes and Nurse was kind and professional |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Both receptionist and the nurse were helpful and friendly couldn't fault the service |
| Creekmoor Surgery | 1 | No issues with booking an appointment |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Very polite friendly staff appointment on time very happy |
| Creekmoor Surgery | 1 | Excellent service |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Always friendly and helpful . |
| Creekmoor Surgery | 1 | I found the nurse to be very efficient and pleasant |
| Oakdale Surgery | 1 | Excellent service, friendly and professional staff at the surgery |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Nurse is very kind and friendly |

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| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Friendly staff, quick and efficient |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Professional, informative caring |
| Oakdale Surgery | 1 | Nurses were lovely and also got my flu jab at the same time as B12 even though hadn't booked for it. Great service. |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | Every one was kind and nice and everything was explained to me before it happened |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | It was quick and convenient appointment; easy to talk doctor, and hope in future to ask more questions. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] Dr Carnegie is an amazing doctor, she is so thorough and even called me regarding an allergy that was documented. She is by far the best GP I have ever |
| Creekmoor Surgery | 1 | Because, Creekmoor surgery, has the best all round staff. I am so thankful, to be in the care of Creekmoor Surgery. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The nurse was good and nice thanks |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | I was explained every thing clearly. |
| Oakdale Surgery | 1 | The nurse that I saw was very efficient, very polite, and very positive |
| Creekmoor Surgery | 1 | The nurse was very nice and gave all the information I needed. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | My appointment ran to time and I was treated by pleasant staff members at the Surgery. |
| Creekmoor Surgery | 1 | [1/2] Very thorough, options given for future treatments were clearly explained, blood test levels were given with an explanation of what they should be and th |
| Creekmoor Surgery | 1 | Lovely nurse had a blood test was less painful than before xx |
| Oakdale Surgery | 1 | Always good |
| Creekmoor Surgery | 1 | I had a good physio session. |
| Creekmoor Surgery | 1 | Staff are always excellent Premises clean Never had a bad experience |
| Oakdale Surgery | 1 | Very nice Gp |
| Creekmoor Surgery | 1 | Because hi been with this dr for many years all so my family and we are very happy |
| Creekmoor Surgery | 1 | Always so helpful, and dr dalton today so gpod |
| Oakdale Surgery | 1 | On time Efficient no problems |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Excellent friendly informative service, efficient and professional. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Dr Harvey was lovely. She listened to me, understood what was happening and offered a path to a solution. |
| Oakdale Surgery | 1 | Really pleased with the response I was given to be able to see someone so quickly. |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | No waiting, and as always an understanding Dr |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | [1/2] The receptionists are always nice and pleasant. I didn't have to wait long in the waiting area. Dr lavender called me in, it was very pleasant talking t |
| Creekmoor Surgery | 1 | Seen quickly, efficient and courteous service from Dr Harvey |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | A good chat with Sarah found out a lot of things I didn't know about the meds I am taking She was very helpful |
| Creekmoor Surgery | 1 | Prompt and efficient |

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| Creekmoor Surgery | 1 | Appointment was on time and the outcome of my appointment was good. | |
| Creekmoor Surgery | 1 | I find dr cole very personable and genuinely keen to resolve my medical issues | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | [1/2] Saw the nurse, with no waiting time. She made me feel at ease immediately, and took blood without any problems. Overall very impressed and pleased with | |
| Creekmoor Surgery | 1 | A nice friendly nurse. | |
| Creekmoor Surgery | 1 | Very friendly,very professional,very explanatory | |
| Oakdale Surgery | 1 | | |
| Creekmoor Surgery | 1 | Friendly doctor and quick service. | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | Very helpful reassurance that there is something that can be accomplished | |
| Creekmoor Surgery | 1 | Great service no long waiting time | |
| Creekmoor Surgery | 1 | a good practice | |
| Oakdale Surgery | 1 | Sarah was excellent | |
| Creekmoor Surgery | 1 | Reception friendly and helpful. Nurse friendly and professional. | |
| Oakdale Surgery | 1 | | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | Very helpful staff member | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | Thorough service | |
| Creekmoor Surgery | 1 | Because Sarah was so thorough, helpful and informative. Such great advice, too. Many thanks to her. | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | It was a great appointment, Sarah was thorough and caring. Appreciate it very much. | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | I got the service expected from a very pleasant competent Nurse. | |
| Creekmoor Surgery | 1 | A senior Dr saw me at short notice - then clearly explained my status | |
| Creekmoor Surgery | 1 | Excellent service | |
| Creekmoor Surgery | 1 | The nurse check throughly thanks | |
| Creekmoor Surgery | 1 | [1/2] I went for a blood pressure check and tests. The nurse who did this was very friendly and caring She was on time and showed great experience and efficenc | |
| Creekmoor Surgery | 1 | Dr Carnegie was very thorough and patient. | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | Appt on time, the Nurse was efficient, friendly and informative ! | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | Friendly efficient service very professional | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | Dr Dalton is always above & beyond | |
| Oakdale Surgery | 1 | Great service,as usual | |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | Doctor was very helpful. | |
| Creekmoor Surgery | 1 | | |
| Oakdale Surgery | 1 | | 1 |
| Oakdale Surgery | 1 | Always happy with the staff | |
| Creekmoor Surgery | 1 | On time. Staff make every one at ease, explain treatment . Always leave pleased to have been | |
| Creekmoor Surgery | 1 | Quick and very efficient | |
| Creekmoor Surgery | 1 | | 8 |
| Creekmoor Surgery | 1 | | |
| Creekmoor Surgery | 1 | Understanding and dealt with my issue | |
| Creekmoor Surgery | 1 | Only a few minutes late going in and the nurse was very nice and friendly | |

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| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Dr Daultan is a very understanding doctor and I appreciate that, many thanks |
| Creekmoor Surgery | 1 | Always looked after well by the medical team |
| Oakdale Surgery | 1 | The nurse was friendly and efficient. |
| Creekmoor Surgery | 1 | [1/2] Amazing staff as always Despite the NHS being under immense pressure and GP surgeries having to deal with more patients than ever- I have NEVER not been |
| Creekmoor Surgery | 1 | Didn't even get to sit down before seeing the nurse |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Everything I needed to know was delivered in a good and easy to understand style |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Short wait time and nurse very friendly. First appointment at the surgery and felt very comfortable |
| Creekmoor Surgery | 1 | Nurse was brilliant, on time fast and efficient |
| Creekmoor Surgery | 1 | [1/2] I was seen promptly and have already been referred to the next step. Unlike my recent experiences with the gynaecology service. I waited over a year for |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Dr Dalton was easy to talk to and so helpful and informative reassuring me she can help and try different treatments |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Organisation efficiency & friendliness |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/5] Every member of staff I've ever dealt with at Birchwood (Oakdale an |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | On time and professional and pleasant service |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Very good nurse Claire |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Such a great nursing assistant, as always a first class service |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The physiotherapist was extremely good and understanding and gave great advice that made sense |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Short waiting time and excellent staff |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | KIND CARING EFFICIENT THANK YOU |
| Oakdale Surgery | 1 | Explained well my results and we discussed a lot in my appointment |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Nurse was very polite and helpful |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Simply because the Creekmoor Surgery always provide excellent care. Why do you need to ask? |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Lovely staff. Very friendly, informative, and efficient. Many thanks. |

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| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Usual good proficient treatment |
| Creekmoor Surgery | 1 | Seen by nurse/phlebotomist who was personable, professional and very 'human'. Please pass on my thanks. Beryl Hodson |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] Phone call for appointment very swift short wait for doctor , diagnosis/ prescription excellent. From phone call to taking first dose of medication was |
| Creekmoor Surgery | 1 | Good prompt appointment |
| Creekmoor Surgery | 1 | On time, very polite Visit for Shingles jab |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | The nurse was friendly and knowledgeable, explaining what would be checked in the blood samples she had taken. |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Kind, respectful, helpful What more could a patient want |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Because the care and attention I was shown was appreciated. |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Running on time, nurse very patient and made sure I was ok |
| Creekmoor Surgery | 1 | The nurses were very friendly and made me feel at ease. |
| Creekmoor Surgery | 1 | [1/2] Surgery responded very quickly to myself being unwell & testing positive to Covid. Dr Goodworth sent an immediate email for antivirals. Was contacted wit |
| Creekmoor Surgery | 1 | Very welcoming, got seen quickly , got the answers I needed |
| Oakdale Surgery | 1 | Always good . |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Seen on time Polite & efficient service |
| Creekmoor Surgery | 1 | Kind and friendly |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | The phlebotomist was absolutely brilliant. Great interaction and skilful in her work. Very professional |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | The staff the Doctors so very friendly and helpful |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | I went into my appointment on time and the doctor took time to listen to me. They gave good advice and respected my choice about treatment. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] Everything about the surgery is very good. Able to get through in good time. helpful staff, good doctors. Where other surgeries are making excuses this s |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | All ways very helpful and caring. . |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Dr Mistry was extremely friendly, thorough and compassionate. I wish she would be here all the time |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | Proactive, caring, friendly |
| Creekmoor Surgery | 1 | Cos I didn't have to wait very long to be seen |
| Oakdale Surgery | 1 | Excellent service, all ran on time |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Friendly, nice staff, explained the procedure well |
| Creekmoor Surgery | 1 | Went into my appointment on time, nurse was very nice and the room was warm on a cold morning! |
| Creekmoor Surgery | 1 | It's in the reply. Can't add anything more. |
| Creekmoor Surgery | 1 | Because Doctor Wallis is very good and makes time to really listen unlike certain others. |
| Oakdale Surgery | 1 | Seen on time, Doctor had good bed side manner and polite and caring |

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| Creekmoor Surgery | 1 | Listened |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Had my blood taken by Claire Thomas she's very nice had no issues, it was done very quickly. |
| Creekmoor Surgery | 1 | I was pleased with my appointment |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | Really Friendly receptionists, and the doctor was lovely and put our mind at rest. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Friendly receptionist, appointment time good, no waiting. Friendly nurse. Painfree blood test. Thanks. |
| Creekmoor Surgery | 1 | Very helpful practitioner |
| Creekmoor Surgery | 1 | The person I saw was friendly and thorough in her explanation f what I needed to do to relieve my condition she is obviously very competant and caring |
| Creekmoor Surgery | 1 | [1/2] Prompt and fantastic service as always. Thank you Doctor Cole and t |
| Creekmoor Surgery | 1 | Although I had to wait because of an emergency. Andrea was very kind accommodating and helpful. |
| Oakdale Surgery | 1 | I was seen on time treated quickly An professionally |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Because I was seen by a doctor the same day after phoning and a hospital appointment has been scheduled. Brilliant!!! |
| Creekmoor Surgery | 1 | Helpful kind and caring |
| Creekmoor Surgery | 1 | Feel cared for, understood and gave helpful tips and advice to help myself in a very positive manner |
| Creekmoor Surgery | 1 | I felt very confident with her and was very knowledgeable and did not judge.Definatly an excellent people person. An excellent patient, practioner manner. |
| Creekmoor Surgery | 1 | She was really good in explaining everything |
| Creekmoor Surgery | 1 | [1/2] As always I have had a first class service and I am well happy than |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | Very professional care from the nurse wh dealt with me |
| Creekmoor Surgery | 1 | Was seen on day of phoning by a nurse & Doctor |
| Creekmoor Surgery | 1 | [1/3] Called up lunch time. No wait time on call. Reception friendly. Managed to get urgent appointment same day at 5pm. I hear of so many family and friends w |
| Creekmoor Surgery | 1 | I've had two visits in the past few days. Nurse for blood pressure and doctor to adjust tablets, treated very well and helpful by all. Thanks. |
| Creekmoor Surgery | 1 | Very helpful and looking to sort problem out |
| Creekmoor Surgery | 1 | I was given time to review my medical issues and review my medication |
| Oakdale Surgery | 1 | Dr Wallace listened to my Daughter and really helped her to feel listened to. |
| Oakdale Surgery | 1 | Because I felt that I was listened to by Dr Wallace, and not just cast aside like I feel with some Dr's in the surgery. |
| Creekmoor Surgery | 1 | The staff were amazing and so friendly |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Because the service was very good. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The nurse was on time, she was very friendly & gave a great explanation. |
| Creekmoor Surgery | 1 | Very friendly staff, doctor was excellent. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Surgery always give excellent service. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Creekmoor Surgery are BRILLIANT XX |
| Creekmoor Surgery | 1 | Pleasant calm surroundings, I felt as I was listened to and my feelings taken into account, before prescribing any medication. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | An Efficient, friendly and helpful surgery and linked helpful pharmacy |
| Creekmoor Surgery | 1 | Most helpful and friendly |
| Creekmoor Surgery | 1 | Always lovely staff and Dr's |
| Creekmoor Surgery | 1 | Appointment on time and Very friendly staff |
| Creekmoor Surgery | 1 | [1/2] Dr Wallace was very good, I felt he really listened to me & was happy to investigate the things that were worrying me without fobbing me off like doctors |

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| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Nurse was very helpful and had a very nice manner, |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Helpful advice and friendly staff |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Doctor Goodworth was very helpful |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Does it for me |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Prompt service |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] I was seen quite quickly and I had a phone call today as well from the doctor and got medicine for my mouth I find everyone is so helpful and friendly s |
| Creekmoor Surgery | 1 | Dr Dalton always provides a thorough service in an empathetic way. Today I also saw a student doctor, Peter, who was also very thorough and empathetic. |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | I received excellent treatment ,today at Oakdale Surgery . Very prompt , efficient and caring service . Best Wishes Rosemarie Cobb |
| Creekmoor Surgery | 1 | There is always a good interchange overall prompt timing to address |
| Creekmoor Surgery | 1 | Nothing is too much trouble and Dr Dalton is always understanding and kind. |
| Oakdale Surgery | 1 | Nice friendly atmosphere |
| Creekmoor Surgery | 1 | All health service workers do an excellent job and it is always a pleasure seeing Dr Dalton who always do an excellent job her manners of a Dr are perfect |
| Creekmoor Surgery | 1 | Great care given by polite and efficient, friendly medical professionals |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] I don't really go to doctors or anything Really unless I have to But they did make me feel really comfortable I normally keep to myself the best way |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | I saw three charming nurses and they made feel relaxed. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Charlotte was kind and very helpful. |
| Creekmoor Surgery | 1 | Nurses were extremely helpful. |
| Oakdale Surgery | 1 | The receptionist was polite friendly and a really nice person. The nurse did here job professionally and efficiently. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Each time I visit the surgery, everyone is always so pleasant and helpful, always have been, can't fault them. |
| Creekmoor Surgery | 1 | Saw my 3 month old straight away and referred straight to the hospital and got us in that day. Very efficient |
| Creekmoor Surgery | 1 | The receptionist and the Practitioner I met were very kind and professional. I also didn't have to wait too long to be seen. Thank you. |
| Oakdale Surgery | 1 | [1/2] Dr Cole is an absolutely fantastic dr who's duty of care to his pat |
| Creekmoor Surgery | 1 | Once again I had a good experience with the consultation. Very caring and compassionate. Thanks. |
| Creekmoor Surgery | 1 | Very prompt and Nurse was welcoming and happy in her demeanour |
| Creekmoor Surgery | 1 | [1/2] I was seen quickly and my complaint was looked at effectively and |
| Creekmoor Surgery | 1 | Early appointment |
| Oakdale Surgery | 1 | Friendly and efficient, and informative . Great to get a follow up appointment. |
| Creekmoor Surgery | 1 | Nurse was very helpful with her advice about further vaccinations I am now eligible for. |
| Oakdale Surgery | 1 | Both the medical student I spoke to and Dr Cole were very understanding of my situation and supportive as well as informative and helpful. |
| Creekmoor Surgery | 1 | Quick, easy and on time |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | I saw Dr Cole who was very reassuring, kind and thorough about my condition |
| Oakdale Surgery | 1 | Just grateful to be seen, reassured from someone who I know as a family Doctor |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Appointment was on time and the nurse was very friendly |

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| Creekmoor Surgery | 1 | Staff always smiling and helpful |
| Creekmoor Surgery | 1 | Everything was quick and efficient. |
| Creekmoor Surgery | 1 | Nurse giving flu jab excellent |
| Creekmoor Surgery | 1 | The practice nurse was lovely, she was cheerful, respectful and informative. The administration of my vaccine was painless. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Very pleased |
| Creekmoor Surgery | 1 | Great professional service as usual |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | I was seen at short notice, doctor explained the issue and what needed to be done. Sympathetic to why I was concerned |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Nurse was very helpful |
| Oakdale Surgery | 1 | I felt thoroughly checked out & listened to. |
| Creekmoor Surgery | 1 | They are very good |
| Creekmoor Surgery | 1 | Nurse very friendly and helpful |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Very friendly nurse excellent with my daughter |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] Because the service I got was excellent ?? and was quick and was |
| Creekmoor Surgery | 1 | Didn't have to wait and the nurse was lovely |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | Again I felt very comfortable, not hastened at all |
| Creekmoor Surgery | 1 | Great staff very helpful Amazing! |
| Oakdale Surgery | 1 | Appointment on time , nurse was friendly |
| Creekmoor Surgery | 1 | The treatment received gave me considerable relief from pain and weakness in my affected arm |
| Oakdale Surgery | 1 | On time and very good physio. |
| Creekmoor Surgery | 1 | We were in and out and appointment went very efficiently. Nurse was great with my son |
| Oakdale Surgery | 1 | [1/2] Dr Cole explained everything to me regarding the Steroid Injection and got me to sign the consent form. The Student Dr who was with him was very friendly |
| Creekmoor Surgery | 1 | Because my experience was Very Good! |
| Creekmoor Surgery | 1 | Nice staff and very quick service . Low waiting time. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Always cheerful helpful. |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | Helpful |
| Creekmoor Surgery | 1 | Efficient and prompt telephone conversation |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Seen quickly .I Felt cared for. |
| Creekmoor Surgery | 1 | It was quick efficient, kind |
| Creekmoor Surgery | 1 | Great service today from reception and doctor, well done, hope it continues |
| Oakdale Surgery | 1 | Very efficient and professional service as usual. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |

| | | |
|-------------------|---|---|
| Creekmoor Surgery | 1 | I feel well looked after by all at surgeries. Thank u |
| Oakdale Surgery | 1 | A good welcome on arrival, short waiting time and a friendly and efficient doctor. |
| Creekmoor Surgery | 1 | The nurse was very caring and very kind and gentle |
| Creekmoor Surgery | 1 | The receptionist was really nice as was the nurse |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Andrea the nurse practitioner I saw was very attentive and compassionate and I was seen very quickly |
| Oakdale Surgery | 1 | I was seen on time with a very helpful, thorough doctor. She spent time doing all my checks. Very kind and caring |
| Oakdale Surgery | 1 | Both the receptionist and the nurse were very polite and professional could not have done more great surgery thanks very much and |
| Creekmoor Surgery | 1 | On time appointment & friendly staff |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | The receptionist was lovely I didn't have to wait long and the nurses were helpful. |
| Creekmoor Surgery | 1 | Lovely nurse w |
| Creekmoor Surgery | 1 | The nurse was very supportive with my mental health. |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Appointment on time. Friendly nurse. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Andrea was so very helpful, explained everything to me and was very reassuring. Thank you. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Appointment was very soon after request. Good advice. More exercises to try. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Nurse was lovely and put me at ease very kind |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | The doctor listened to my issue and I was left feeling confident with treatment plan |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Dr Goodworth was very thorough, and explained everything clearly. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | All ways very helpful and caring. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Got everything done with the nurse I needed am disappointed I can't get a doctors appointment till at least December though |
| Creekmoor Surgery | 1 | Gentleman physio was very helpful and took time to explain. |
| Creekmoor Surgery | 1 | Excellent service from all clinical and non clinical staff at all levels. |
| Oakdale Surgery | 1 | Because you are always able to see us without delay. THANKS |
| Creekmoor Surgery | 1 | Dr Cole consultation was good . He listens , and you also do not feel rushed . Thank you |
| Creekmoor Surgery | 1 | Had appointment with Sarah, was again very helpful. |
| Creekmoor Surgery | 1 | Very Helpful |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Such a lovely caring nurse |
| Creekmoor Surgery | 1 | [1/2] My drugs were reviewed and explained to me what the did and which ones were causing me my problems. Thes have now been replaced and an appointment is mad |
| Oakdale Surgery | 1 | I was seen promptly and felt the doctor (Wallace) listened to my concerns and was reassuring. |
| Oakdale Surgery | 1 | Friendly nurses, fantastic information and explanations of immunisation and extremely good procedures. |

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|-------------------|---|---|
| Oakdale Surgery | 1 | Very friendly & helpful, especially the nurse who did my flu jab. Also asked if my elderly father, who she has seen previously, was ok. |
| Oakdale Surgery | 1 | Very happy no complaints |
| Oakdale Surgery | 1 | Because they are very helpful and nice |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Went in on time, nurse very nice and found out if I could have free flu injection at 63 |
| Creekmoor Surgery | 1 | The nurse was very informative thorough and made me feel at ease. |
| Creekmoor Surgery | 1 | The nurse was very good |
| Creekmoor Surgery | 1 | [1/2] Because I find you are always helpful, prompt and polite so a big t |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] The ladies on reception were very kind and very helpful as always. Dr Cole was very helpful and clear with his diagnosis and what treatment was needed, t |
| Creekmoor Surgery | 1 | Very efficient and lovely staff |
| Creekmoor Surgery | 1 | Nurse was friendly & made me feel at ease. |
| Creekmoor Surgery | 1 | Not rushed, very happy with manner. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Medical student was so thorough and did an amazing job. Dr Wallace also amazing. Thankyou |
| Creekmoor Surgery | 1 | Nice staff, always pleasant |
| Creekmoor Surgery | 1 | The nurse was very gentle, helpful and explained everything. |
| Creekmoor Surgery | 1 | [1/2] Always quick to answer the phones, helpful receptionists (unlike anywhere else I've been registered!) And I'm always seen quickly and made to feel listen |
| Creekmoor Surgery | 1 | Rapid appointment Quick treatment Excellent follow up Thank you |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Sarah was very efficient and easy to talk to and the appointment wasn't rushed |
| Creekmoor Surgery | 1 | Great physio :) |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Fast and efficient |
| Creekmoor Surgery | 1 | Was within 10 mins of appt time which for mid afternoon seemed pretty good, and was quick, efficient and easily completed (blood test) |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Dr Goodworth very helpful |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Very good |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Good service as always |
| Creekmoor Surgery | 1 | I find Dr Wallace a very caring doctor |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] The Diabetic nurse telephoned me very promptly , at the time arranged . I received excellent advice, with regard to my ongoing treatment and medicatio |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Very cheerful girls, very good and guick service. Thanks |
| Creekmoor Surgery | 1 | The dr I saw took the time to listen and look through my notes and listened to me |
| Oakdale Surgery | 1 | Friendly and very professional |
| Oakdale Surgery | 1 | I was very nervous about going to the doctors but I came out feeling better thank you |
| Oakdale Surgery | 1 | [1/2] Because I only phoned this morning and was seen at 9.30am by the lovely practice nurse who was very thorough and helpful. My husband and I are both very |
| Creekmoor Surgery | 1 | Was given the emergency appointment which I really needed that day. I was listened to, given a thorough assessment and given some pain relief as requested. |

| | | |
|-------------------|---|---|
| Creekmoor Surgery | 1 | Easy to get hold of reception. Phone always answered. Medical staff very caring. Great feeling of community. |
| Oakdale Surgery | 1 | Felt I was thoroughly checked over and was able to be seen today |
| Creekmoor Surgery | 1 | Very professional medical team |
| Creekmoor Surgery | 1 | Excellent service as usual |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Seen on time and doctor v helpful. |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | We were seen on time and the injection was painlessly and quickly administered. The nurse was friendly and it was a quick process. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | With the help and support he gave us |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | The nurse was helpful and explained procedures and possible side effects |
| Creekmoor Surgery | 1 | Very efficient and professional ? duty of care thank you |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | All involved were very professional, But human. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | I managed to sort out all my issues that was needed. |
| Creekmoor Surgery | 1 | Dr Gibbs is a very caring person, she really cares about my health problem and calls me regularly to ask about my health situation. |
| Oakdale Surgery | 1 | Dr Cole was very reassuring and supportive |
| Creekmoor Surgery | 1 | Brilliant service. Competent practitioner. Polite understanding , personable. Clean premises. |
| Oakdale Surgery | 1 | The student was really thorough and then dr goodworth came in, went through his notes and then did own assessments which was even more thorough. |
| Creekmoor Surgery | 1 | Appointment on time, pleasant staff. In and out in very quickly. |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Friendly staff and appointment on time |
| Creekmoor Surgery | 1 | Nurse was very helpful |
| Creekmoor Surgery | 1 | The nurse was very nice and helpful |
| Oakdale Surgery | 1 | Dr Goodworth was very professional |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Doctor answered all questions and came out feeling cared for. |
| Creekmoor Surgery | 1 | We were seen promptly and the nurse we saw was really friendly and there was no pain when needle went in |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | On time and quick with no hassle |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Claire .. the nurse I saw for blood test .. was friendly..helpful.. and efficient |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | I found everyone was very friendly first time at this new clinic |
| Creekmoor Surgery | 1 | Dr Cole was great he listened, understood and empathised with me. He also arranged to call me in a couple of weeks to see how I'm doing. |
| Creekmoor Surgery | 1 | [1/4] Well I am generally upset with how hard it is to get an appointment but the message didn't ask about that.It was nice that i felt not rushed and I |
| Oakdale Surgery | 1 | The physiotherapist I saw was extremely polite, welcoming, friendly & thorough. Explained everything clearly & I didn't feel at all rushed. |
| Oakdale Surgery | 1 | Clear instructions |
| Creekmoor Surgery | 1 | Very good and thorough |
| Creekmoor Surgery | 1 | Deserved |
| Creekmoor Surgery | 1 | Nurse was very helpful and explained things clearly. Listened to my son and answered his questions. |
| Creekmoor Surgery | 1 | |

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|-------------------|---|---|
| Oakdale Surgery | 1 | Alison is a brilliant physio. Always leave feeling better and more confident. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The diabetic nurse was very polite and professional |
| Oakdale Surgery | 1 | Because Alison is a superb physio. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The excellent attention and information the nurse (Helen) gave me regarding my blood test results. |
| Oakdale Surgery | 1 | Always good. |
| Oakdale Surgery | 1 | The appointment was on time, the nurse was friendly and efficient. |
| Oakdale Surgery | 1 | [1/3] I saw Dr Carnegie today after a recent gallstones diagnosis, I've been worried and even though I have a healthy diet I couldn't understand why I'd got ga |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The nurse was new to the practice and was helpful |
| Creekmoor Surgery | 1 | As with all the medical staff you're greeted and treated with a friendly attitude and never feel rushed out the room after being seen too |
| Creekmoor Surgery | 1 | All good, prompt, and smooth |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Always a polite positive wonderful service |
| Creekmoor Surgery | 1 | Because she was lovely, listen to me understanding me and was wonder. |
| Oakdale Surgery | 1 | Excellent service given nothing is too much trouble. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Prompt, quick & efficient |
| Creekmoor Surgery | 1 | Call on time clear and considerate. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | They always make sure you get an appointment as soon as possible depending on your needs. |
| Creekmoor Surgery | 1 | Helpful |
| Creekmoor Surgery | 1 | Dr very responsive and thorough |
| Creekmoor Surgery | 1 | Prompt appointment and Alison has really improved my movement with physio |
| Creekmoor Surgery | 1 | [1/3] I called on Friday morning and the receptionist asked for quick reason for my request for an appointment, which I answered and then I got a date for phys |
| Creekmoor Surgery | 1 | Very prompt and friendly |
| Oakdale Surgery | 1 | [1/2] Prompt professional service as always. Practitioner is very reassur |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Easy to arrange appointment. Friendly and professional treatment |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] We have only beeb registered to Birchwood for 2 weeks but the service that we have had is second to none Got through on the phone in a few minutes and wa |
| Creekmoor Surgery | 1 | Appointment was on time and our consultation was very good thank you |
| Creekmoor Surgery | 1 | Very good at their job |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | the nurse was friendly, gentle when drawing blood |
| Creekmoor Surgery | 1 | [1/2] Lots of advice and information given. Suggestions made for next visit to nurse and a blood test appointment made, plus a review of present medication and |
| Creekmoor Surgery | 1 | Able to get an appointment really quickly |
| Creekmoor Surgery | 1 | Claire was amazing, a lovely lady. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | All staff members were very polite professional and efficient |
| Creekmoor Surgery | 1 | Lovely nurse trainee, only a few minutes waiting time, surgery quiet. |

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| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] Thorough history, polite and professional throughout, listened and acted on concerns, safe and sensible treatment plan, attentive and accessible, recepti |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Good service |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Dr Wallace was extremely supportive and helpful in helping my mum decide her future. Thank you Nigel James (son) |
| Oakdale Surgery | 1 | Rang this morning and got an appointment for this afternoon. Fantastic treatment and staff. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | You always fit me in the same day when I have a problem. Keep up the good work. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Friendly and professional feedback |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Because Dr. Wallace came and got me from the waiting room and really seemed to listen to me. |
| Creekmoor Surgery | 1 | Same day appointment. Excellent friendly service from the GP |
| Creekmoor Surgery | 1 | On time & efficient lovely nurse. |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Dr very efficient |
| Creekmoor Surgery | 1 | [1/2] I found Sarah to be very good but the lady on reception to be patronising and unhelpful. Whilst I understand that she may of been having a bad day it's e |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | It was my 1st visit as a new patient and I was happy with my treatment. |
| Creekmoor Surgery | 1 | The professionals who attended me very attentive, had a lot of patience because I don't speak English. So far I am very satisfied with my first consultation. |
| Creekmoor Surgery | 1 | The doctor was very understanding, and very clear on what she was saying, and asked me lots questions, and I was very pleased thank you |
| Oakdale Surgery | 1 | Excellent service |
| Creekmoor Surgery | 1 | Amazing such a lovely doctor. A real pleasure to see |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] Because of the friendly way I was dealt with in a difficult treatment requiring 2 nurses to try to obtain a sample of blood. A second appointment was arr |
| Creekmoor Surgery | 1 | Appointment on time, didn't feel rushed in anyway. I felt valued. Thank you |
| Creekmoor Surgery | 1 | Good manner and calm atmosphere. |
| Creekmoor Surgery | 1 | I was seen promptly and the nurse was very pleasant and professional. |
| Oakdale Surgery | 1 | Very professional, friendly and informative - a positive and encouraging visit. |
| Creekmoor Surgery | 1 | No complaints at all |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | The surgery was a nurse down but only kept us waiting a very short time. There was a new nurse with Andrea, and they were very kind, quick, and efficient. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | Appointment offered in quick efficient mannet |
| Creekmoor Surgery | 2 | Every think was explained even as to why the delay |
| Creekmoor Surgery | 2 | |

| | | |
|-------------------|---|---|
| Creekmoor Surgery | 2 | Because all the doctor did was read off the computer she didn't know much about talipes |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | All staff was friendly and appointment was shortly after the time |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | It's not creekmore, it's oakdale, Dr is great |
| Creekmoor Surgery | 2 | |
| Oakdale Surgery | 2 | Very good, but I found the doctor was talking a bit fast |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Oakdale Surgery | 2 | |
| Creekmoor Surgery | 2 | I gave that response because the nurse was very informative and very nice I asked several questions and she answered all and was really nice |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | [1/3] Because I was told to ring 111 and was told if they then referred me I could then get an appointment so I did. They then sent an ambulance, the crew did |
| Creekmoor Surgery | 2 | |
| Oakdale Surgery | 2 | [1/2] They are excellent at Oakdale Surgery, I can't thank them enough! T |
| Creekmoor Surgery | 2 | Caring nurse |
| Oakdale Surgery | 2 | [1/3] Appointment was for a general health check, really appreciated. Good results which is great to know. I understand why I am over weight, felt that being t |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | [1/2] Great care. Good support of those in training. Delay of 40 minutes from scheduled appointment time due to a hiccup but great once seen. Very personable a |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | Is trying hard to get me well but this is 2nd time & so far don't feel any better. |
| Creekmoor Surgery | 2 | Regular |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Oakdale Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | Seen on time and assessed by junior doctor who was kind and caring |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Oakdale Surgery | 2 | |
| Oakdale Surgery | 2 | Fast appoitments given for the problem i have , and good advice. |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | Physio was great helped my back problems healing nicely Reception staff always friendly |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | [1/2] I received a text message asking me to make a telephone appointment which I did. The text I received confirming the appointment seemed to indicate that I |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | Very pleasant, friendly nurse and efficient service but had to wait 10-15 minutes after scheduled time. |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Oakdale Surgery | 2 | Sarah was lovely - and checks were done very efficient - my mental health queries I know weren't her concern but felt a little fobbed off |
| Creekmoor Surgery | 2 | |
| Oakdale Surgery | 2 | The appointment was efficient and all areas of check covered, with no issues in getting blood. |
| Creekmoor Surgery | 2 | |

| | | |
|-------------------|---|---|
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | No reason , everyone did their job and addressed my problems . |
| Creekmoor Surgery | 2 | Everything good but appointments running late |
| Creekmoor Surgery | 2 | [2/2] reason I gave the receptionist for the appointment would seem from what I was told to indicate a GP appointment was more appropriate |
| Oakdale Surgery | 2 | Doctor was great but it took about 4-5 weeks to wait for an appointment that's why I gave 2 not 1 |
| Oakdale Surgery | 3 | The appointment was late, even though it was a 9:35 appointment and I felt as though the appointment was a little rushed! |
| Creekmoor Surgery | 3 | |
| Creekmoor Surgery | 3 | 25 minute wait beyond appointment time (10 AM) |
| Creekmoor Surgery | 3 | Very good advice but didn't sort out my problem |
| Creekmoor Surgery | 3 | |
| Oakdale Surgery | 3 | |
| Creekmoor Surgery | 3 | Good over phone appointment |
| Creekmoor Surgery | 3 | |
| Oakdale Surgery | 3 | |
| Creekmoor Surgery | 3 | [1/2] Even though the appointment had one person in front, and the check in desk stated the wait is 2 mins, my appointment was at 8.30am, I got called at 9.10a |
| Creekmoor Surgery | 3 | |
| Oakdale Surgery | 3 | [1/2] I asked to see a female doctor when I booked but was met by a male medical student which was all a bit uncomfortable. Also when I went to the pharmacy to |
| Oakdale Surgery | 3 | Today's visit was not very pleasant, I was at the surgery early and had to wait 50 minutes to be seen the waiting room was full and people were standing. |
| Creekmoor Surgery | 3 | [1/2] Response was given due to not being told on arrival that nurse I was seeing was off sick.I was told after waiting 15mins just thought would off been told |
| Creekmoor Surgery | 3 | Because I had to wait for a face to face appointment |
| Creekmoor Surgery | 3 | [1/2] A) the receptionist seemed unhelpful particularly at first. B) The child in the waiting room with an electronic device and generally being noisy when |
| Oakdale Surgery | 4 | More than happy for an appointment to be arranged with the practice manager to discuss |
| Creekmoor Surgery | 4 | |
| Creekmoor Surgery | 4 | Friendly staff just feel waiting times are unachievable after waiting an hour. |
| Creekmoor Surgery | 4 | |
| Creekmoor Surgery | 4 | |
| Creekmoor Surgery | 4 | |
| Oakdale Surgery | 4 | Because I am a big fan of Oakdale surgery & I rate them highly! xx |
| Creekmoor Surgery | 4 | Doctor did not phone me |
| Creekmoor Surgery | 5 | Because I'm not Diane |
| Creekmoor Surgery | 5 | |
| Creekmoor Surgery | 5 | Because the nurse practitioner was so blunt not in anyway a help or helpful to my needs today normally they are great she wasn't! |
| Creekmoor Surgery | 5 | [1/4] I received a call last month asking if I could push my appointment back from 4:15pm to 4:40pm which I agreed to to help out the surgery. When I arrived t |
| Creekmoor Surgery | 5 | [1/2] First the nurse who took my blood was great, it was when I got to reception to book a asked for appointment with Dr Wallace that the problem yet again s |
| Creekmoor Surgery | 5 | 08.55 appt. Was delayed by 35 minutes, with no obvious reason. This has knock on impact to my day. |
| Creekmoor Surgery | 5 | Excellent service |
| Creekmoor Surgery | 5 | |
| Creekmoor Surgery | 5 | [1/2] The receptionist man is very good at his job, friend, approachable, |
| Creekmoor Surgery | 5 | [1/2] Because, despite many previous attempts to inform you, you are messaging the wrong person. I am the son of Maria Wren and brother of Diane Wren. They are |
| Creekmoor Surgery | 5 | It was a phone appointment, I was on the phone with work and didn't get a call back |
| Creekmoor Surgery | 6 | |
| Oakdale Surgery | | [1/2] Iâ€™m driving with Focus turned on. Iâ€™ll see your message when I arri |
| Creekmoor Surgery | | I was delighted to hear positive feedback...for what can be an embarrassing examination I felt every confidence in Dr Wallace. I came away with peace of mind. |
| Oakdale Surgery | | Because i always feel confidant when i attened the surgery |
| Oakdale Surgery | | |
| Creekmoor Surgery | | Dr cole was everything that anyone could hope for as aGP I was also very happy with all the staff I had dealings with wonderful practice |
| Creekmoor Surgery | | I'm still waiting for the doctor to phone me |
| Oakdale Surgery | | I saw a lady called Sarah who looked at my foot she was very thorough explained everything to me and gave me some very good advice |
| Creekmoor Surgery | | |
| Oakdale Surgery | | |

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| Creekmoor Surgery | | |
| Creekmoor Surgery | | |
| Creekmoor Surgery | | |
| Creekmoor Surgery | | |
| Oakdale Surgery | | |
| Creekmoor Surgery | | Everything went as planned and as I expected, nurse was most efficient and friendly |
| Oakdale Surgery | | Because the new nurse was so kind and listened to me |
| Oakdale Surgery | | The nurse who dealt with me was not only professional but made me feel at ease. The score I gave was the highest score from the options available. |
| Creekmoor Surgery | | Very friendly and helpful |
| Creekmoor Surgery | | If you want to know more please give me a call, otherwise please do as requested |
| Oakdale Surgery | | |
| Oakdale Surgery | | Cos I tell the truth |
| Creekmoor Surgery | | Because I was phone this morning and informed that it would be a phone call |
| Creekmoor Surgery | | |
| Oakdale Surgery | | [3/3] ll round good thank u ? |
| Oakdale Surgery | | Very good and friendly service |
| Creekmoor Surgery | | |
| Oakdale Surgery | | |
| Creekmoor Surgery | | |
| Oakdale Surgery | | I was in with the doctor about 45 minutes he was extremely thorough |
| Creekmoor Surgery | | |
| Creekmoor Surgery | | |
| Creekmoor Surgery | | |